

COPY OF EMAIL SENT 26/04/21 AT 2.10PM TO CONTACT EMAIL FOR THOSE WHO REGISTERED FOR NYLD PERTH 2021.

Dear <Name>,

Today's announcement by the WA Government means that the **National Young Leaders Day in Perth needs to be postponed**. There is a 20 patron limit which applies to the venue.

As you would appreciate, this situation is beyond our control, but we need to shift our focus to providing positive solutions.

We have two solutions which are outlined below:

1) The event will be rescheduled: Your registration will be automatically transferred to the new date. We expect this to be sometime in the week of 17th-21st May 2021 and more information will be provided to you in the coming days. *(Most likely date is 19th May, to be confirmed).*

2) We have created an online version of our event: This is available to you right now. You may even wish for students to engage with this online on the original date of the event. This version has been created using sessions from past events, so the 'postponed Perth event' will be different. You can access this online event 'on-demand' at any time that you choose via this link: halogen.org.au/onlinesessions

To be clear, you are entitled to BOTH solutions, you do not have to chose one or the other.

The next contact that you receive from us will be in a few days regarding the likely/confirmed date for the postponed event. As well as email contact, we have a large heading on our website homepage that says CORONAVIRUS UPDATE and we promise to keep this section updated with current information.

We kindly request that you do not email or phone us regarding the re-scheduled arrangements. Our team are out of the office and doing our very best to prepare solutions during this developing situation. We promise to keep you updated as outlined above.

We sincerely hope that you will be able to be part of the rescheduled event. We respectfully ask that you reconsider any requests for refunds. Halogen is a tiny organisation with no paid staff members and we receive no government funding or assistance. Because this week's event has been cancelled by the government with less than 24 hours notice we have already incurred thousands of dollars in costs having our team travel to Perth and prepaying many of the event expenses which won't be refunded to us. We already know that we will need to pay many of these costs all over again to hold the postponed event, but if we also need to issue refunds then it may be impossible for our tiny organisation.

Thank you for your understanding, and we hope that the online event material may be of use to you as we await for information that will enable us to announce the postponed event.

Regards,

Rachel Leggott

Registrations Team
Halogen Australia