Forged in faith, founded on proactivity, fabricated around responsibility, fashioned for watchfulness all because people matter...
Happy Birthday
ChaplainWatch Inc.

10 Happy Birthday
Acknowledgements
From the Last 10 Years.

To celebrate this milestone, we have
gone back into our history and found
to people who
were significant in
the formation of
ChaplainWatch.

It was an honour to be a part
of your beginning years and
now I see you’ve grown into
an important, Valley institution.
On behalf of the many young
people you have helped and
even saved and on behalf of their
worried parents, THANK YOU!

DAVID HINCHLIFFE
Former Deputy Mayor (2004-2008)

It is an honour to see the fantastic
local work ChaplainWatch
done in our local area.
Their focus on public safety in
public spaces; watching out
for anyone in crisis, at risk or in
need, is very valued by
Brisbane City Council and all of
the Fortitude Valley Community.
To my mind ChaplainWatch
are truly an asset to our
community and I wish them
every success for their future.

CR VICKI HOWARD
Councillor for Central Ward,
Brisbane

HAPPY 10TH ANNIVERSARY
It is truly amazing to see the
birth, growth and success that
has become NightWatch.
You’ve put yourself in a place
where you have allowed your
hearts to be impacted for
the vulnerable in our community.
Well done and don’t give up or
give in just keep on growing.
It is so exciting to see what
your passion has created.
There are countless names
of those who now have been saved
from trauma and saved to be
enjoying a fresh start in life.

Well done you good and
faithful servants.

TIM BEAN
Former CEO, CityCare
who supported us in our
foundational days

It was my absolute pleasure
to be a part of ChaplainWatch
in its formative years. The reason for the success of
ChaplainWatch is due to the
design of Lance Mergard and
the whole ChaplainWatch team
to serve the city of Brisbane.
The impact of its services,
which saves lives and helps
to make Brisbane’s streets safer at
night, cannot be understated.
Congratulations on your 10th

AARON YOUNG
(an original CWI Management
Committee member)

It is a great honour to have been a part
of ChaplainWatch. To see the growth and change
that has happened since we first
started so many years ago is amazing. To know the
50th Anniversary of ChaplainWatch
is even more amazing.
On each occasion before we would
go out, the first thing we would do is
pray as we knew from the very
beginning this was a practicable
reaching out of God’s love to the
community. As Pastor Lance would
say ‘Bad things happen to good people’
and we would treat every
time as a divine appointment. I’m
sure many of the NightWatch team
can tell of many of these stories
of God’s goodness and the Holy
Spirits leading.
Once again thank you to Pastor
Lance and to the Management
Committee for what they have
achieved through the grace of God
and I look forward with amazement
to see where we are at in another
10 years time. So happy 10th
Anniversary of ChaplainWatch

COL DAVIS
One of the original NightWatch
Chaplains and our first Association
secretary

I have very fond memories of my
time with ChaplainWatch. From
when we first introduced the new
computer to record all incidents,
to the time Channel 7 came out to
film a segment... I think The Valley
must have known as we had more
major incidents that night than we
would normally encounter. which
gave them plenty to record. It was
hard work at times with the abuse
that got hurled at you but it was
more than outweighed by the
greatfulness of patrons, and The
Valley working community.
Congratulations to all involved
with ChaplainWatch I look forward
to seeing you continue to go
from strength to strength and am
honoured to have been part of the
journey.

HILARY BOYLE
One of the original NightWatch
Chaplains and original treasurer

From simply giving a warm smile,
a helping hand up, a lift to the
hospital, holding hair from vomit,
bandages to bleeding wounds,
boottles of water to those passing
by coffee to the homeless, the list
is endless. This is all done in love
for people, because Jesus cares
specifically for each individual, and
His heart breaks for the broken.
The NightWatch Chaplains
deserves a medal for each night they
have been there to help, because as
much as they are passionate about
this, staying awake all night, time
after time is challenging. Thank you
for your services.
Thank you to the spouse’s and
children for sharing your chaplancy
partner/parent. They are a gift to
Brisbane. This is not always easy for
you. And finally thank you Lord, for
your heart that longs to heal, that
seeks to embrace and love. I am
captivated by you.

MELISSA WALLIS
One of the original NightWatch
Chaplains

I was very fortunate to be able
to serve the people of Brisbane
as NightWatch Chaplain several years ago. It was an incredible
experience in the truest definition of
the word. We don’t live in a bad
or sad world, rather our world is
one in which we are all free to
choose how we spend our time
and on what we spend it doing.
This privilege and blessing brings
both great joy and immense
challenges and hurts. That’s where
NightWatch comes in. To be there
for people for whom their times
go bad. In my brief time, we
were involved in numerous first
aid incidents, provided comfort
and support where necessary
to both nightlife patrons and
staff, and were involved in the
development of legislation and
support systems that have helped
make the nighttime precincts
of Brisbane a safer place to be.
Serving alongside Lance Mergard
was a privilege that I truly valued,
so much so that I asked him to
come to my wedding.
Congratulations ChaplainWatch Inc
on all that you’ve done these past
10 years and all that is to come.

PAUL O’BRIEN
NightWatch Team Member whose
photographs appear on many of
the original promos for ChaplainWatch.

A very big Congrats and a
Happy Happy Birthday to all the
wonderful team at ChaplainWatch
on your 10th Anniversary.
I’m so grateful that I was part of
the team’s history, starting out
with Lance and dear Larry in 2007
Praises to our Lord for you all. Love
Shelagh

SHELAGH JONES
One of the original NightWatch
Chaplains

Fortitude Valley has never had
a finer and more committed
committee member than Lance,
and his team carry on his great
ministry to this day. I often
wonder where our neighbourhood
would be without his selfless
commitment to helping those
who have struck trouble in our
nighttime environment. The
businesses of the Valley owe
ChaplainWatch a debt that can
never be repaid. It has been the
single greatest honour of my life
to serve on the management
commitee (2014-2016), and I look
forward to supporting
ChaplainWatch into the future.

NICK BRABAN
Former Management committee
member, ChaplainWatch

2017 MARKS THE 10 YEAR ANNIVERSARY
OF CHAPLAINWATCH INC.
Out of nothing but a divinely inspired vision, ChaplainWatch Inc has
become an essential part of the life and well-being of our city.
Nowadays, it is a sign of trust and stability when an organisation,
such as ChaplainWatch Inc, celebrates its 10th anniversary.
Congratulations ChaplainWatch Inc for this most excellent milestone.

SIGNS OF THE TIMES
Here is a unique comparison. ChaplainWatch Inc and iPhone are
10 years old this year. Apple’s CEO, marking iPhone’s
10th anniversary remarked “iPhone is an essential part of our
customers’ lives.” He ended by saying, “The best is yet to come.”
ChaplainWatch Inc boldly claims the same as Apple’s CEO .
"we are an essential part of our customers’ lives.” and we also
hold that the “The best is yet to come”. Where we part
company with Apple is motivation. Apple’s Core Values according to its
CEO Tim Cook, is that “We believe that we’re on the face of the
Earth to make great products.”(Mar 8, 2009) ChaplainWatch Inc
core value is grounded in the reality ‘PEOPLE MATTER’.
ChaplainWatch Inc is an Incorporated Association with the Office of Fair Trading, Queensland. As such, all fiscal and procedural management responsibilities rest with the Management Committee. They are responsible for ‘the Rules’ of ChaplainWatch Inc and meet at least 4 times per year. The day to day running responsibility of ChaplainWatch is vested in the hands of the Senior Chaplain who in return is required to report to the Management Committee.

ChaplainWatch is the outward expression of the Association’s objectives and exists for the purpose of providing a specialised outreach service to people in crisis, at risk or in need. When good times go bad, people look for a ‘Life-Saver’ and good life savers are there, keeping watch, with a sense of knowing when and where people get into trouble. ChaplainWatch focuses on public safety in public spaces. We understand the necessity of rapidly attending, intentional intervening, and offering responsive caring, to those whose good time goes bad.

There are few community services that have chosen to respond in such a mode and in such high environment as ChaplainWatch has chosen. In fact, there is very little to model ChaplainWatch on. As such it draws on a vast depth of professional expertise and training as well extensive wisdom and life skills from each of the Chaplains and Team Members who faithfully serve.

You will note in the AGM report that we refer to 4 project areas: NightWatch which includes NightSafe; StreetWatch; LifeWatch; and ChaplainWatch. This special 20th anniversary edition features reports on each of our project areas.

What We Stand For

Just like you I was brought up to believe...

- a person must be rescued when drowning, regardless of who they are or what they’ve done.
- the good you do today will often be forgotten. Do good anyway.

We believe in intervening intentionally.

When drowning, you’d hope someone would intentionally intervene and not just stand there watching you go under. Foresight is the most powerful weapon in our team’s kit. These dedicated colleagues, these selfless ministers of compassion, these ardent individuals, act over and beyond the call of human kindness not waiting to be asked to intervene rather they respond regardless, before it becomes another’s crisis. Intentionally intervening because they believe people matter.

We believe in owning response-ability

To respond with ability you require both wisdom and knowledge in bucket loads. Responding to someone at risk without possessing of the means or skill to do it right, is wrong. You might have the ability to blow bubbles. Impressive! To kneel in a dark place beside someone with unknown needs and respond with effective ability is more than impressive, it inspiring. This year’s winner of the Larry Evans Medal of Excellence, for example, personifies such single-mindedness and commitment... people matter.
We believe we are divinely led. What gives us the stick-ability to be here since 2001, and as an Association since 2007, is the belief that ChaplainWatch is God’s idea not just a good idea.

Our Values
- Divinely Led
- Intentional Intervention
- Owning Response-Ability
- People Matter

Our Mission
Watching out for you when good times go bad.

Our Distinctiveness
- Character with Integrity
- Helpfulness with Wisdom
- Authenticity with Godliness
- Purposeful with Passion
- Leadership with Kindness
- Altruistic with Excellence of Service
- Intuitive with Professionalism
- Noteworthy with Humility

Our Calling
To be watchmen

Isaiah 62:6  “I have posted watchmen on your walls, O Jerusalem; they will never be silent day or night. You who call on the LORD, give yourselves no rest.”

Lamentations 2:19 “Arise, cry out in the night, as the watches of the night begin; pour out your heart like water in the presence of the Lord. Lift up your hands to him for the lives of your children, who faint from hunger at every street corner.”

We are a faith-based community ministry. We have chosen to express our faith by standing together with people in crisis, at risk or in need.

We Are
Forged in faith, founded on proactivity, fabricated around responsibility, fashioned for watchfulness all because people matter...

How We Are Governed
ChaplainWatch Inc is an autonomous, self-governing, not-for-profit charity. ChaplainWatch Inc holds state and federal government endorsements.

Office of Fair Trading, Queensland
Incorporated Association—Certificate of Registration IA35518, dated 22 June 2007

ChaplainWatch Inc operates under the Rules of the Association, which are registered with the Office of Fair Trading, Queensland. Accordingly, we are overseen by the Management Committee, who are annually elected. The day to day running of the charity is invested with the Senior Chaplain who in turn reports to the Management Committee.

The Collections Act 1966, QLD
Registered Charity—Under the provisions of the Collections Act 1966, ChaplainWatch Inc is a registered charity and due to its affiliation with the Australian Christian Churches is a religious organisation. This allows ChaplainWatch to raise funds through public appeals etc.

ABN 80 138 945 269 dated 27 July 2007

Australian Tax Office
417 Charitable Services Institution
The ATO endorses ChaplainWatch Inc as a Charitable Services Institution allowing access the following tax concessions from 2 July 2007

Income tax exemptions
- Fringe Benefit Tax rebate
- 5 (c) BTB rebate 2 July 2007 Section 12JE of Fringe Benefits Tax Assessment Act 1986

Australian Charities and Not-For-Profit Commission
ChaplainWatch is a registered charity with the ACNC and holds its ‘Registered Charity Tick’.

The ACNC has created the Registered Charity Tick to help charities show the public that they’re registered with the Australian Charities and Not-for-Profits Commission and to promote public trust and confidence in the sector via this increased transparency.

Trade Mark
The name ChaplainWatchTM is now a trade mark no 15171017 dated 11 August 2014.

In 2007 ChaplainWatch became an incorporated Association.

NightWatch & NightSafe
This year, things changed for NightWatch and NightSafe. The State Government provided significant funding that recognised the worth and value of NightWatch and NightSafe.

The State Government legislated Safe Night Precincts (SNPs) to exist in 15 key entertainment precincts within Queensland. Safe Night Precinct Support Services are in each of those 15 designated precincts. The brief is to assist vulnerable people and those at risk of harm due to the influence of alcohol.

ChaplainWatch has carriage of three. From July 2016, ChaplainWatch was awarded contracts by the State Government for three Safe Night Precincts – Fortitude Valley, Brisbane CBD, Inner West.

This has given us ideal resources to take on staff. Many of whom had been volunteers with us for a long-time. We are now able to support them appropriately, and rightly so. They are wonderful people who continue to selflessly give of themselves. The funding has given us sufficient means to do things and provide provisions we never thought would possible this time last AGM.

NightWatch Assertive Outreach
We operate mobile and foot patrols to monitor public spaces to identify people who may be in distress and de-escalate and calm potential conflict as an early intervention activity.

Our focus is public safety in public spaces in these three precincts.

Our mission is to watch out for you when your good times go bad.

Our approach is to be pro-active with mobile and foot patrols offering a raft of practical helps for those whose immediate circumstances are assessed to need intentional intervention.

Our alliance with police, ambulance, venues, precinct stakeholders and the public is to provide an on-call rapid response to any person considered to be in ‘crisis’, at risk or in need.

NightSafe Rest and Recovery
A safe place for intoxicated people to sober-up and reduce the risk of harm to members of the public and those who are intoxicated in public places.

We also monitor clients during their stay for any changes in their mental or physical condition that could indicate the need for medical attention.

While NightWatch and NightSafe remain the most observable and well known of ChaplainWatch’s three projects, the other two are just as important and vital. These also are real tangible expressions of the Godly love by which we are singularly motivated.

Our Projects: 2016–2017
StreetWatch
The primary focus for StreetWatch at this stage is VAKS.
Although at its core it is just binary noughts and ones, ChaplainWatch’s unique web site - www.vaks.com.au is about supporting real people with real needs. It is built on the principle of filling a gap in caring for people.
The web site and its constant updating is provided from the generosity of our sponsors and supporters as an entirely free service to all in our community.
VAKS is our acronym for Vans And KitchenS.
It is the one-stop web based eList to help find a van or a kitchen around your local neighbourhoods.

Find a provider
The web site also provides a free listing and an internal individual web page for almost 70 vans or kitchens operating to serve the homeless and disadvantaged.
Each provider automatically gets a web page on the VAKS website to promote themselves, their work, the events, their needs, their goals.
The website is always being updated as providers come and go, or they change their service times and locations to offer food, drink, and contact.
Karen Howe is the VAKS web master who keeps everything up to date and pristine.
VAKS is well valued by users and agencies alike.

This Year – new developments:

Now Smart Phone friendly
This year we have invested in VAKS to make the service Smart Phone friendly.
Mobile smartphones have changed the world. Today, everyone (almost) has smartphones with them, constantly communicating and looking for information.
We realised that the number of smartphones had surpassed the number of personal computers. So we acted to create a mobile-friendly website. It is becoming a critical part of our online presence.

Going National
We thought that while we were at it, upgrading VAKS to be Smartphone savvy, we may as well go national. So, we have developed the site to be capable of being an all Oz web site. Again, working on the opt-in principle, we are now seeking any VAKS provider to list with us— and again it’s free!
if you go to the site already you'll notice that we have some listings in north Queensland and the ACT.
We do it because we believe people matter, regardless.

Find a Van
Simply go to www.vaks.com.au and use the resourceful search engine. It will then guide the enquirer to find the when, where, how, who is providing a feed, a coffee, a chat, a mobile laundry, sanitary care, needle exchange etc. (the list grows as other services rise up to assist those in need)

LifeWatch
Built into the ethos of ChaplainWatch are the principles of responding to needs where no other service is doing it and doing it because we believe people matter, regardless. LifeWatch is the perfect portal for this ethos to conceptualise and flourish. From this incubator, we have hatched TRUST.

TRUST
TRUST is the LifeWatch Project — TRUST, - Trauma Response Urban Support Team.

From the same strategic principle of filling a needs gap, TRUST is about to forge untrodden territory in responding to those confronted by the immediate aftermath of a difficult or dangerous situation that needs serious attention.

The TRUST Objective
When there is a critical incident, police and emergency services respond with efficiency and speed. They know that rapid response is vital. At a critical incident, their focus is on the primary scene and victims, and rightly so.
However, time and again there are others who are not primarily affected, yet still have a very real potential for personal trauma. We call them secondaries — no less important yet often neglected.
They also need rapid response and professional care and support. The same applies to neighbourhoods and communities.
Each has its own unique needs and pains.
TRUST is designed to be a rapid response service (within 1-3 hour), on call with police, to attend and then work outside the primary crisis area but in cooperation with the incident commander on scene.
TRUST offers ‘trauma triage’. By this we mean that we would attend by assessing people who need immediate trauma care and support or professional care. We now understand that this is vital for ongoing well-being and mental health.

TRUST will also engage with neighbourhoods for the purpose of assessing their trauma pain or their collective resilience which will help heal wounds and revive life.

TRUST will pull in other services professional, official and voluntary, or refer on, where assessed as appropriate and necessary to assist at scene or post the event.
In affiliation with the Queensland Police Service (QPS), TRUST will respond to critical incidents in neighbourhoods around Brisbane police district, and work alongside to care for persons disturbed or traumatised by the crisis. An MOU is currently being drafted between QPS and ChaplainWatch.

TRUST Training
Moving forward, TRUST will need volunteers trained in Field Traumatology and allied skills. To do this we are working on a training package that could be a stand-alone certificate of attestation or even more adventurous to sit in a relevant Certificate 4 or diploma course. We have developed conversations with certain RTOs to see if this brand-new enterprise is doable.

2016-2017
It hasn’t been for the want of trying but the LifeWatch’s main project, TRUST, is still in a hold position. The roadblock is with the Queensland Police Service. So, new and unique is the TRUST initiative that they are having difficulty in finding the right pigeon hole to put TRUST.
From our end, we are ready to go.

CHAPLAINWATCH

Up until now the above three projects have defined what we do and how we do it.
But NOW we have now considered our future and have redefined we do and how we do it. This is presented for you as “NOW” in the centre fold of this AGM report.
The Chairs Report

We saw another successful financial year for ChaplainWatch as, through additional funding from the Department of Community Services, we expanded our work to operate foot patrols and mobile response vehicles within Fortitude Valley, CBD and the Inner West Entertainment Precincts.

This additional responsibility is a tribute to the leadership of Senior Chaplain Lance Mergard and the entire NightWatch team whose commitment to their work is unquestioned. Their incredible servant hood to reach and assist people in need, often troubled by issues of drugs, alcohol, homelessness and/or personal conflict, is truly honourable.

The Management Committee recognise the hard work and dedication of the ChaplainWatch staff in managing the community services we operate in each of the three entertainment precincts.

With the new role introduced this financial year, Chief Operating Officer, Jesse Webb, the organisation has refined its governance with staff undertaking comprehensive training in WHS practices and leadership development. Additional to this, ChaplainWatch is presently undertaking the Human Services Quality Framework (HSQF) accreditation which is the Department of Communities system for assessing and promoting improvements in the quality of human service delivery.

We also know that none of this would be achievable without the many hours given by the volunteers to enable us to carry out these services. It is impossible to emphasise enough our gratitude to the volunteers who give so much of their time to support the work of NightWatch and the community we impact.

The Management Committee would also like to thank all the organisations who provided financial support or tangible goods over the last 12 months, including:

- State Government - Department of Community Services;
- Rotary Club of Fortitude Valley;
- The Greig-Asbury Foundation;
- Motorama;
- Hope Centre International;
- Secure Parking;
- Professional Caliber Security;
- Car Wash Car Heaven;
- Broker Side;
- and the many direct deposit support who give monthly where with their help and with good management by the committee and leadership, we have continued to ensure outstanding outcomes.

Finally, I would like to thank all the members of the Management Committee. Although we all come from such diverse backgrounds and work environments, through the sharing of our wisdom and experience we have ensured the oversight and steering of ChaplainWatch with sound, ethical and legal governance combined with responsible financial management.

MR ROSS HOWE
President

The Secretary’s Report

Now we can come fearlessly right into God’s presence, assured of His glad welcome when we come with Christ and trust in Him. Eph 3:12 (Living Bible)

In my report last year, I began by quoting the classic declaration of faith in Hebrews 11:1 that it is the confidence in what we hope for and assurance about what we do not see. It was in faith (and dogged conviction) that our original chaplains started pounding the pavement, helping those in need and, in doing so, demonstrating a practical outpouring of God’s love to all. They started without necessarily knowing where this notion of helping when good times go bad would go, but with the confidence in God’s presence, authority and design. Then an early step, but certainly not the first step, was to become one body, one organisation, one identity.

ChaplainWatch Inc was born.

In 2017, ChaplainWatch Inc celebrates its 10th anniversary, building on its foundation of faith by refining its structure and processes so it can go fearlessly right into the next 10 years.

I firstly wish to extend my thanks and congratulations to all our chaplains and volunteers for the fantastic work they do; week in and week out. It is the management committee who work to support them and it is an honour to do so.

Next wish to thank my fellow committee members for overseeing an outstanding year of development and refinement of the organisation. In 2017 we have seen –

- State government funding committed for 2 years over 3 precincts – Fortitude Valley, Brisbane CBD and Inner West (Caxton Street);
- implementation of Human Services Quality Framework (HSQF), an audit system ensuring we are diligence and fidelity in all we do;
- development of new and reworking of existing policies and procedures in line with the HSQF audit requirements;
- formalisation of workplace health and safety reporting brought to the management committee (MC) every meeting;
- all risk assessment, both financial and operational, is reported and considered by the MC every meeting and
- sexual abuse policies are being addressed under the ‘Safer Chaplaincy’ code of conduct.

It is both marvellous and rewarding to see the continued development, refinement and betterment of ChaplainWatch Inc in terms of the foundations and framework of support it can give the chappies and volunteers to do what they do best – helping out when good times go bad – faithfully and fearlessly in Christ.

The AGM is an important and wonderful opportunity for all the ChaplainWatch family to come together and celebrate the year that was, plan for the year to come, accentuate the positives, learn from the negatives and be grateful for God’s blessings.

As always, it has been a privilege to serve for another year.

I commend this Secretary’s report to the ChaplainWatch Inc 2017 AGM.

MR PETER VAN EPS
Secretary
The Treasurer’s Report

ChaplainWatch Inc. is completing its tenth year of operations and Lance and team need to be congratulated for their hard work and commitment enabling this significant milestone. This report covers the financial details of the operations for the year ending the 30th of June 2017.

The Management Committee of ChaplainWatch Inc. have the financial books audited externally,
• to comply with the ChaplainWatch Inc. rules;
• as a part of the agreement with the State Government for funding;
• to comply as a Level 3 Incorporated Association in Queensland and
• as a charity registered with the Australian Charities and Not-For-Profit Commission.

John R Flint, CPA of Smart Audit Pty Ltd Trading as SMART AUDIT AUSTRALIA, was re-appointed as auditor at the last AGM. The Auditor’s Report for 2016-2017 is attached herewith. Some key areas have been highlighted below.

The income for the year increased by over $159,000 in the 2016-2017 financial year. The Net Asset position improved by over $101,000 of that increase.

ChaplainWatch Inc. is well set for another year of providing its services to the public. I wish Lance and his team all the success. I must also thank Jenny Mergard for her tireless work with the bookkeeping.

It is my privilege to present this Treasurer’s Report containing the following Profit and Loss Statement, Balance Sheet, and Statement of Cash Flow for the 2016-2017 financial year for adoption.

MR KALUM DE SILVA
Treasurer

Senior Chaplain’s Report

I present the Senior Chaplain’s 2016-2017 AGM Report with real humility yet a natural pride as we complete our first decade as an Incorporated Association.

ChaplainWatch, started out as a small initiative in 2001, became an Incorporated Association as ChaplainWatch Inc in 2007, and is now a much respected charity within our city.

For me personally, as leader and founder of ChaplainWatch, knowing where I was going back in those days was like looking through a glass, darkly. I put our achievement down to one truth: knowing we are divinely led and holding doggedly to that truth, that made it possible.

Among the many things we have learnt over this last decade this sums it up best I think: “There is no magic to achievement. It’s really about hard work, choices and perseverance” (Michelle Obama). We have learnt that it is the sum of small efforts repeated day in and day out that has us to where we are in 2017.

What a decade.
10 years
120 months
522 weeks
3652 days
87600 hours
5258880 minutes
315567360 seconds

ACKNOWLEDGMENTS
Before I go much further, I would like to stop and acknowledge those who have prayed, who have supported, who have encouraged, who have just been there as mates. Top of the list however are the many who have worked so diligently and for us over this time allowing us to be here today. Without you we couldn’t. You are our bedrock giving us strength to stand firm.

I also would like to acknowledge those who are no longer with us, recent and past, and for their contribution over the years. There are now countless numbers of volunteers who have put in so faithfully and diligently who deserve a big piece of the celebration cake.

THE YEAR THAT WAS — 2016–2017
This past year has been something else. It’s has taken us places we never thought possible. It has opened our eyes to many possibilities and many people. We’ve overcome obstacles, and set in motion opportunities that can change lives, because people matter.

On each page of this AGM report you will acquaint yourself with the engines that kept ChaplainWatch running strong over the past 12 months.

You will appreciate the understanding faces, resilient smiles, determined eyes, passionate hearts, boundary-pushing minds that make us who we are.

You will find the reports that will encapsule the strength and tenacity of ChaplainWatch from the many and varied who make up ChaplainWatch.

You will find that our financial position this year is very different to previous years. Things have changed and we have responded effectively and robustly. It will confirm the strength and solidarity by which we now stand.

You will discover an academic paper that explores a part of what we have done and surprisingly puts an unexpected positive dollar figure to their compassionate work.

You will encounter statistics that reveal the energetic output of caring for people whose good time have gone bad.

Alcohol Fuelled Violence Submission
On the 1 February 2016 ChaplainWatch was asked to present its submission in regard to Tackling Alcohol-fuelled Violence Legislation Amendment Bill 2015.

What a decade.
On Friday 4 March 2016, the Tackling Alcohol-Fuelled Violence Legislation Amendment Act 2016 came into effect. On 9 March 2017, the Liquor and Other Legislation Amendment Bill 2017 received assent and became the Liquor and Other Legislation Act 2017. It was out of this legislation that the Safe Night Precinct was enacted and within that was provision for Safe Night Precinct support services in the 15 Safe Night Precincts across the state.

**Safe Night Precinct Support Services**

The State Government, in their wisdom, said it prudent to add support services to the raft of measures aimed at reducing alcohol fuelled violence.

Support services were introduced in 15 designated Safe Night Precincts across Queensland assist vulnerable people and those at risk of harm due to the influence of alcohol. 

Assertive outreach patrols would monitor public spaces to identify people who may be in distress and de-escalate and calm potential conflict as an early intervention activity.

Rest and Recovery centres would:

- Provide rest and recovery services such as those currently provided in Fortitude Valley, Gold Coast and Townsville in Safe Night Precincts.

In the 2014 Safe Night Out Legislation Amendment Bill (the initial Bill) the following that relates to us has been extracted.

173NH (a) A consultative committee for a safe night precinct has the membership decided by the commissioner and may include, for example, any 1 or more of the following—

1. a representative of a community organisation that provides relevant services in the precinct.

2. Objectives of local boards - The objectives of the local board for a safe night precinct must include the following—

   (d) to liaise with, and support, community organisations providing rest and recovery services in the precinct to people who have consumed alcohol or used drugs.

173NK The rules of the local board for a safe night precinct must limit eligibility for membership of the local board to only the following entities—

(d) a community organisation that provides relevant services in the precinct.

This bill was mostly postponed until September 2016 by the Safe Night Out Legislation Amendment (Postponement) Regulation 2016, but was basically reinstated, with Amendment, in March 2016 with the Tackling Alcohol-Fuelled Violence Legislation Amendment Act 2016 and the Liquor (3a.m. Safe Night Precincts) Amendment Regulation 2016. These did not alter the provisions or commitments to fund rest and recovery services, but did alter the hours provisions for lockouts.

A Blue Print

Not wanting to press to fine a point but it is my understanding that the original architect of the Safe Night Out bill, Robert Cavaullucci MP member for Brisbane Central, substantially used our NightWatch and NightSafe projects as the model for the Safe Night Precinct support services. Written into the legislation, regulations, directives and tender documents are terms, concepts and philosophies that mirror what ChaplainWatch had documented and demonstrated over time.

ChaplainWatch holds it as an honour that what we were led to pioneer all those years ago (circa 2000) was considered the best practice model for developing safe and supportive environments in the entertainment precincts of Queensland.

It was the current Labor Government who then took what was laying on the table and after extensive public consultations re-drafted amendments, twice, to construct applicable legislation under which we now operate.

We take this time to acknowledge and compliment both the current Labour government, and the previous LNP government, for their farsightedness and discernment in addressing this perplexing social challenge.

**Safe Night Precinct Tender**

In early 2016 the State Government initiated the Safe Night Precinct strategy, ostensibly to address the concerns around alcohol fuelled violence overnight in the entertainment precincts of Queensland. They identified 15 such precincts, three of which were in Brisbane, which ChaplainWatch had been serving since 2001.

We were invited to, and chose to, tender for the three Brisbane precincts – Fortitude Valley, Brisbane CBD and Inner West (Castlton Street). We were successful and have now been operating under those three tenders since July 2016.

The general requirements were to operate:

A. **Support - Assertive Outreach (T316)** – Mobile foot or vehicular patrol

Mobile patrols will monitor public spaces and identify people who may be in distress, de-escalate and calm potential conflict as an early intervention approach. We tendered to operate mobile and foot patrols in the three precincts every Friday and Saturday nights from 10:30pm-4am.

B. **Support - Rest and Recovery (T322)**

Rest and recovery may be delivered from a fixed address or facilities that are set up in the same location each night of service. By special request of the SNP Board, a rest and recovery facility may be moved to be closer to an area where a licensed venue has had an application for one-off extended trading hours approved by the Queensland Government.

We tendered to operate one Rest and Recovery (aka NightSafe) only to cover all three precincts.

With the guidance and assistance of the Department of Communities, Child Safety and Disability Services, and especially our assigned Contracts Officers, we have traversed the tender journey successfully.

We would like to thank especially the two Contracts Officers assigned to us during this period – Mr Brian Smith and Ms Lynne Elsden, both of whom are most excellent coaches and overseers of this new government funding initiative.

**Col Miller ‘One Punch’ First Anniversary**

January 2017 was the anniversary of the Col Miller one punch incident. The year prior our NightWatch Chaplains were first responders. In the weeks after ChaplainWatch conducted the China Town vigil and took a small role in the funeral as well as supporting the family and water-polo sporting club.

This year, 2017, we were invited to officiate at the one year memorial. Over 300 people gathered outside the ChaplainWatch offices in China Town where Rev Lance Merigard officiated the service. Along with the family and close friends, were the Water Polo Queensland and the Brisbane Barracudas Polo Team, as well as politicians including Minister Grace Grace, Hon Donnie (D) Dealer Deputy Speaker, Hon Trevor Evans, Councillor Vicki Howard and the Acting Premier, Qld State Government Hon Jacki Trad, who spoke on behalf of the government.

Our heart and prayers continue to go out to the family and those who continue to pick up the pieces and make something of them.

**Professional Development**

This year ChaplainWatch has embarked on a forward-thinking agenda by offering to its staff professional development opportunities. We have a commitment to valuing and developing the performance of all employees at every stage of their career. We are bringing together policies, procedures and resources to support performance development.

**Individuals:**

Chris Owens

After almost 10 years of faithful and reliable service both as a volunteer and as staff, ChaplainWatch chose to support Chris with a year of intensive professional development. Working in NightWatch can mean it is easy to be mono-focused and have a limited skills base. This is not good for us as an organisation, or for Chris as an individual and emerging leader.
Senior Chaplain’s Report cont.

Karen Howe especially for organisation the time away.

First Aid Certificate Training
For the benefit of all our staff and volunteers ChaplainWatch delivered free First Aid and CPR training. It has brought all up to date as it is an essential requirement to be a NightWatch Chaplain.

Mental Health First Aid
In a similar manner ChaplainWatch has provided free a 12 hour Mental Health First Aid course for the staff and volunteers. It may come as a surprise but it is infrequent that any one of our teams will come across a person with mental health concerns or crisis. To be trained in MHFA is not only necessary but prudent, as it is confronting.

Human Services Quality Framework (HSQF)
Beginning July 2016, ChaplainWatch was awarded tenders by the Department of Communities, Child Safety and Disability Services for the provision of Assertive Outreach and Rest and Recovery Services Brisbane’s three Safe Night Out Precincts. As this report testifies, the funding received has been put to work, expanding on our mission, watching out for you when good times go bad.

This funding has also offered ChaplainWatch the opportunity (and requirement) to be accredited under the Queensland Government’s Human Services Quality Framework (HSQF). The Framework is described by the Department of Communities, Child Safety and Disability Services as: “A system for assessing and improving the quality of human services... Developed in collaboration with the non-government sector to reduce duplication and red tape, while maintaining important safeguards. It incorporates: a set of quality standards... an assessment process to review the performance of service providers against the standards... a continuous improvement framework. The HSQF is designed to increase administrative efficiency and enable service providers to focus their resources on service provision and continued quality improvement. Its key aims include increasing consistency in service quality and ensuring public confidence in service delivery.”

In order to be accredited in the HSQF framework, ChaplainWatch is required to undertake an assessment process to demonstrate whole-of-organisation application of each of the HSQF standards. This assessment is undertaken over three stages: A self-assessment; a documentary audit and; a full site and implementation audit.

Our self-assessment was submitted to our contracted assessors (HDAA) on 5 June 2017 and we had our Stage one audit undertaken on 12 June 2017. Feedback from the assessor at the conclusion of the Stage 1 visit was exemplary.

The assessor said that she is reassured when the self-assessment parallels her own, and that she had found that ChaplainWatch’s assessment demonstrated that we have a clear understanding of what actions we need to take to achieve full HSQF accreditation and that all the self-assessment indicated a thorough and proactive plan for exceeding the standards.

The Assessor said that she was impressed by and grateful for the level of organisation and preparedness which we had demonstrated for the Stage 1

The Assessor said that for the size of our organisation we had demonstrated an exceptional ability to achieve HSQF accreditation. Compared with many organisations we had provided her with confidence in our systems and plan.

Stage 2 assessment will be completed on 25 September 2017.

ChaplainWatch is committed to the highest standards of administration and management and we are appreciative of the opportunity which HSQF provides us to ensure that we are undertaking best practice in this area.

Certifications and Awards
Mental Health Skilled Workplace—Gold Certification
As a result of the quantum of staff who did the Mental Health First Aid training, ChaplainWatch has been recognised as a MHFA Skilled Workplace—Gold certification standard for increasing mental health literacy by rolling out MHFA Courses for our employees, and maintain a ratio of at least 40% of staff with a current Mental Health First Aid Certificate.

Registered Charity Tick – Australian Charities and Not-for-profits Commission
Public accountability is a critical organisational aim for ChaplainWatch. One means by which we achieve this accountability is ensuring ongoing registration with the Australian Charity and Non-Profit Commission (ACNC). To aid the public to identify charities who are compliant with requirements for charitable tax exemptions, the ACNC has made a ‘registered charity tick’ available for all compliant charities. ChaplainWatch is proud to display our very own tick on our website!
We have delivered in numerous key ways:

- More qualified, professional team
- Bigger teams deployed every weekend.
- Greater coverage of all three precincts.
- A core of consistent frontline staff every week.
- Greater numbers of interventions
- Higher number of interventions.
- Significant increase in the utilisation of NightSafe.

More qualified, professional team
- NightWatch Team Member Induction and Training redesign
- Mental Health First Aid – Achieved gold MHFA skilled workplace certification
- Roll-out of Managing Actual and Potential Aggression Training

Increased Organisational and systems capacity:
- Greater integration of our mission and values into our work
- Workplace Health and Safety Audit and Regulations Review
- Safer Chaplaincy (Sexual Abuse) Review
- 5P system designed and launched
- Digitisation of systems
- Risk Management Framework developed and implemented
- Continuous Improvement Framework developed and implemented

- Website Redesign underway

A significant expectation which comes with greater funding, is the requirement to be accredited in the Queensland Government Human Services Quality Framework. While the funding we have received is not truly viewed as an increase in power, we are highly conscious that the receipt of tax-payer dollars, along with the opportunity to serve our community in so conspicuous a manner, can only be viewed as a great privilege.

We recognise that we have been divinely led to this point, that we have been recognised by the community and by the government for our willingness to intentionally intervene; where others would not. Right now, ChaplainWatch have the vision, mission, finance, people, equipment, organisational capacity and systems. We have utilised what we have been given and have developed an outstanding ability to respond. We recognise that with all this capacity, there also comes great responsibility.

It is with excitement that I look back upon the sowing of 2016-2017. We now enter a phase of system maintenance in NightWatch, nurturing what has been planted. This time of nurture will allow us the opportunity to focus on other fields, as work continues to move the expansion of StreetWatch’s VAKS project onto a national platform.

“For unto whosoever much is given, of him shall be much required: and to whom men have committed much, of him they will ask the more.” Jesus, Luke 12:48 (circa AD30)

It is possible for organisations like ours to function merely for the maintenance of the systems and funding they have achieved. I believe that one defence against this type of functioning is to constantly ask ourselves “why are we doing this?” At the conclusion of the first day of HSQF auditing, I posted a short reflection to our team of dedicated NightWatch Chaplains:

It has been a very busy lead up and was an exhausting day producing evidence, answering questions and showing that we are not only amazing on the street, but we are a solid and capable organisation that our community can rely on...

...As I leave tonight, and look over our precinct, I am reminded why all this organisational and bureaucratic effort is worthwhile... these are our people, loved by a God who wins the victories, and cares for each individually. Why bother? Because... people matter.

VAKS Coordinator and Web Master

Karen Howe

VAKS, short for Vans And KitchenS is a community service website developed for ease of use by anyone needing to know the when, where, what and who of a van or kitchen, and has been designed with users, providers, welfare agencies, public organisations and the general public in mind. The VAKS website has been set up to support Vans and Kitchens that are already operating, each of which are autonomous and independent organisations. It offers a facility whereby each organisation can opt in and have a page each with the info about themselves that they supply.

The www.vaks.com.au website currently has 70 provider listings offering services ranging from food and drink, food hampers, laundry service, legal, financial & rental assistance, drop-in centres and importantly social connection. While the site is set up with an easy to use search engine where anyone can self select their enquiry, there has been over 350 direct enquiries received through the VAKS website and responded to.

We continue to attend community services expos, allowing the VAKS service to be showcased to users and service providers who support the local community.

Looking ahead, we are investigating options to create an app that will allow the service provider information to be accessed and viewed, even when internet is not available.

It has been my pleasure to have the responsibility to oversee the VAKS web site, maintain its integrity, develop new aspects such as it going smartphone savvy, answering the enquiries and ensuring this valuable community service is sustainable and relevant to the ever changing needs of the needy.

Finally, happy birthday ChaplainWatch Inc.

Pastoral Report - ChaplainWatch

Dion Viljoen and Arlene Viljoen

Valley Life, as a part of ChaplainWatch is available to support ChaplainWatch personnel and the NightWatch Chaplains, those connected with them. Valley Life also focuses our response on any services user or stakeholder who expresses interest in a Christian response to:

• Finding comfort, often while in times of hurt, confusion, great disappointment, loneliness or helplessness.
• Some of life’s deeper questions, like “why am I here?”; and, “is there more to life than this?”
• Spiritual needs
• Sharing and caring

Valley Life continues to work towards the objectives of providing:

• A safe place to explore and engage with the Christian faith in the valley, particularly for those who struggle with a church environment.
• Fellowship for those in a night-time and weekend economy.
• Discussion and teaching of various concerns and interests from a Christian and biblical perspective.
• Empowering and giving confidence that the Christian worldview and values are relevant and meaningful in a world of changing positions.
• Prayer and pastoral care as required.

The regular fortnightly meet-up (now occurring every second Friday evening), the less formal Sunday night meal, ad hoc meetings and visits continue. Recent focus has been on the Christian belief and application in everyday life (through the book of Ephesians) and, examining and living the mission of Jesus as He stated: “So He came to Nazareth, where He had been brought up. And as His custom was, He went into the synagogue on the Sabbath day, and stood up to read. And He handed the book of the prophet Isaiah. And when He had opened the book, He found the place where it was written:

““The Spirit of the Lord is upon Me. Because He has anointed Me. To preach to the gospel to the poor. He has sent Me to heal the brokenhearted. To proclaim liberty to the captives and recovery of sight to the blind. To set at liberty those who are oppressed. To proclaim the acceptable year of the Lord”

Then He closed the book, and gave it back to the attendant and sat down. And the eyes of all who were in the synagogue were fixed on Him. And He began to say to them, “Today this Scripture is fulfilled in your hearing.” Luke 4:16-21 NKJV

We have been supported by the “Wesbite Warriors” prayer team, and are looking forward to the opportunities provided by the new NightSafe facility and social media, via the Valley Life Facebook page to further connect and explore.

Employee Assistant Counsellor Report

Karolyn Owens

Empowering Our Team for Service

The role of Employee Assistant (EA) Counsellor continues to evolve in step with the changes and growth of ChaplainWatch and the service provided through the NightWatch Chaplains. My goal in this role is consistently about equipping and empowering the team to maintain...
ChaplainWatch Staff Reports cont.

their capacity to serve those in need to the best of their ability and training, every time they are on duty.

This year I provided the usual initial debriefs following incidents, and enjoyed many chats via phone and over coffee, supporting and encouraging the wellbeing of our team members. The support I offer as EA Counsellor is an ongoing interaction with people on and off duty that builds relationship and mutual respect. I trust in each individual’s capacity to learn and grow through challenging experiences and to take positive lessons into their future. This means that there are many informal yet intentional chats, and debriefs from a wellness perspective that encourage personal insight. This process increases awareness and improves capacity of team members both in life and at work.

There have also been numerous opportunities to support other stakeholders and service providers in the Fortitude Valley night precinct by providing post-trauma debriefs, assessments and counselling support for their employees. It is an honour to serve our community this way. Being able to give the assurance that someone is available and ready to provide immediate emotional and psychological support following an incident has given these individuals and organisations a deeper appreciation for ChaplainWatch for immediate emotional and psychological support.

During the year July 2016 to June 2017 saw growth and change for the Fortitude Valley precinct, especially with the change to Queensland lock out laws. NightWatch service times moved where necessary to align with these changes.

We are being asked to assist people in a variety of other ways. From the simple directions to a toilet, to waiting an hour with someone until their mum or dad drive in from the outer suburbs after we woke them using their child’s mobile. It is all in a night’s work for the team. The Valley NightWatch teams responded to 2371 service users in need of help and assistance.

In my own time, I’ve read a book this year called ‘The Volunteer Revolution’. I’ve spent time learning about volunteers and why people chose to dedicate their time for complex strangers. It’s been an interesting read and I know the information will continue to help me in my role.

Finally, on the ground we’ve had 2 reportable incidents that went through to the department since January 2017 and due to the low occurrences and those incidences both had both had a relatively minimal impact upon the teams involved. Reportable incidents are anything that is classed as immediately life threatening. It must be reported to the department within 24hrs in case further investigation is required. In the case when these incidents occur we have pastoral and counselling support available for the teams involved. Thankfully they don’t happen too often but we have excellent processes in place for when they do in order to sustain both our staff and volunteers and to ensure we minimise any burn out.

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Precinct Team Leader – Fortitude Valley

Daniel Malcolm

The year July 2016 to June 2017 saw growth and change for the Fortitude Valley precinct, especially with the change to Queensland lock out laws. NightWatch service times moved where necessary to align with these changes.

While issues around alcohol remains our primary focus, we are being asked to assist people in a variety of other ways. From the simple directions to a toilet, to waiting an hour with someone until their mum or dad drive in from the outer suburbs after we woke them using their child’s mobile. It is all in a night’s work for the team. The Valley NightWatch teams responded to 2371 service users in need of help and assistance.

I want to thank all the volunteers and staff who did a brilliant job this year, well done team. Also for ongoing support from ChaplainWatch’s leadership team and Management Committee during this period of change and growth is greatly appreciated by all.

Part of my responsibilities as a staff member is the statistical capturing of all statistical data regarding NightWatch’s interventions within the three precincts. During 2016 to 2017 our Data Collection DCI app has been reworked and upgraded. Working alongside Greg Owens, our IT guru, the DC app was revised and reworked to be more efficiently and capture more relevant data. A new addition to the app was a report tab. This allows the captured data to be displayed in various formats of graphics and over lay data.

The upcoming year will see more growth and development. I believe, especially with the new NightSafe facility. From new training to further equipping of the NightWatch Team we will continue to watch out for you when good times go bad.

Precinct Team Leader – Inner West

Stephen Bell

The Inner West Brisbane Precinct area covers Suncorp Stadium, Paddington, Normandy, Upper Roma Street and Caxton Street.

I have been conducting mobile and foot patrols in the Inner West Precinct with Sarah (Saiz) and other various team members for last 12 months. Friday and Saturday nights from 10:30pm till 2am.

During this initial 12-month period teams assigned to the Inner West Precinct have focussed on establishing of relationships with the managers and security staff at the various venues, which has been a great privilege. I feel this has brought a benefit for all, in providing a safer precinct for the patrons.

The Inner West is a different demographic to the Valley and the city. Patrons are older, of a mid-age range, resulting in more care and support based interventions, rather than intoxication, even through alcohol is frequently involved.

I have found that working in the Inner West area often requires more time to work with the service users, in providing care and support and determining exit strategies with them. On average, we conduct two to four inventions a night on a Friday and Saturday, although our intervention numbers increase on game nights at Suncorp stadium.

We provide a full range of interventions including providing directions and often minor first aid (finger wounds, head wounds, and shoulder injuries) and we frequently provide with transport to Hospital.

An example of an Inner West intervention: We encountered a 30-year old who was sat with on steps in Caxton Street for over 30 mins. We approached him as his head was in his hands. We asked if he was OK. His first reaction was to ask us to leave him alone (he was evidently intoxicated). We explained who we were and encouraged him that we were there to help him. After a while of talking and observing, we asked why he was out drinking. He stated that was part of this normal process for handling the stress of worrying about his older brother, who he stated would kill himself if was not for him. We asked if he had sought help. He stated that his brother was seeing a psychologist but had stopped. We asked if he was seeing anyone for himself. He said he was not. We asked if he would appreciate information about supports for his brother and for himself. We made a list of support groups and placed that in his wallet so he could review it in a more sober state and call them. He didn’t want to go home yet, so we offered him the opportunity to recover in NightSafe. He agreed and we transported him there.

I would like to thank the Government for the funding that makes this possible. I’d also like to thank the venue owners, QPS, QAS, security companies and the staff and volunteers of NightWatch for their support in...
ChaplainWatch Staff Reports cont.

making this service available to all patrons. It has been enjoyable for me to serve the community of Inner West Precinct.

Team Member - Inner West

Sarah (Saz) Bennett

Since coming on as staff with NightWatch in June 2016, I was appointed to be a part of the Inner West Precinct team. Up until then I was a volunteer with NightWatch. The Inner West Safe Night Out precinct and especially Caxton Street is a whole new world to me. It has a very different group of clientele who need and use our service. Going from Fortitude Valley to Caxton Street was definitely a culture shock. I had to make many changes as it had a different atmosphere.

The service users:

While there were a lot of young adults, the majority of patrons would have been over 30 years of age.

The job types:

The majority of interventions were intoxication with alcohol and/or drugs. We also encountered more than usual patrons dealing with mental health issues. The other area of intervention was with couples needing assistance with relational disputes.

The time schedule:

Compared to the unpredictable busyness of the Valley, Caxton was more constant and regular. Our peak times there were around 2100 - 0000hrs, and then 0100 - 0130hrs.

As we had a vehicle to patrol in, we’d cover the CBD from 1700 hrs Monday through Friday and Saturday nights. We focus on public safety in public spaces. Things seem to be going smoothly for the moment, but I believe as seasons come and go attitudes and behaviours will change accordingly.

The way the city works, pedestrian traffic is a lot of what we encounter: I would say it has been below the levels we were seeing the same time last year, with the exception of a few nights here and there.

Taxi queues have always been volatile (especially during the warmer months), which is why each of the ranks are manned by security teams. We have an excellent working relationship with them and thank them for their support and cooperation.

With the recent regulation changes for licensed venues, I believe we are going to have some challenges. I also believe we are up to those challenges and will manage them like we have with many others. I am confident we will see these types of issues with venue queues level out as the laws are applied over time. They will, I anticipate, increase the amount of foot traffic in public access spaces.

We understand that these venue related laws will not significantly alter our role in supporting public safety in public spaces, but I suppose that is why NightWatch Team Members, taxi security and the police are in place to do.

I appreciate the opportunity to serve my city through NightWatch and look forward to the next year.

And a big happy birthday to ChaplainWatch Inc.

Team Member – Brisbane CBD

Clinton Stephen

2016-2017 has been an interesting year in the Brisbane CBD precinct.

By using both foot and mobile patrols we cover the CBD from 1700 hrs Monday through Friday and Saturday nights. We focus on public safety in public spaces. Things seem to be going smoothly for the moment, but I believe as seasons come and go attitudes and behaviours will change accordingly.

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And a big happy birthday to ChaplainWatch Inc.

With Many, Many Thanks

You are dedicated to the cause and dedicated to the vision. What is realised and justly appreciated is that each of you are different and that’s what makes you so valuable.

Jesse Webb, Chief Operations Officer

Chris Owens, Senior Team Leader

Angie Brown, Senior Team Leader (Acting)

Daniel Malcolm, Team Leader

Stephen Bell, Team Leader

Clinton Stephen, Team Member

Sarah (Saz) Bennett, Team Member

James Owens, Team Member

Leanne Malone, NightSafe Nurse

Our People Behind The Scenes

You are very important to us and ChaplainWatch is all the more better because of you. All success comes from the tireless effort and dogged pursuit for excellence so we thank you for everything you do.

Jenny Mergard, Accounts & Administration

Karen Howe, Management Committee Minutes Secretary, Web Master for: www.chaplainwatch.com,

www.vitals.com.au and ChaplainWatch Events Coordinator

Greg Owens, IT guru and Data Collection

Development Architect

Karylon Owens, Employee Assistance Counsellor and Duty Roster Coordinator

Dion Viljoen, Pastor to the flock, in and out

Arthena Viljoen, Pastoral care and Prayer coordinator

Sarah (Saz) Bennett, Cleaning and Laundry

To All Who Volunteer

Thank you to all our volunteers – you do an amazing job and we are so grateful to have you volunteer your time and experience with us. We take this opportunity to acknowledge you who have supported us throughout 2016-17. This year alone, we have been fortunate to have your assistance in many ways. It has been greatly valued and contributes to the wonderful sense of community spirit. We look forward to your continued support next year.

To All Who Cheer From The Side Lines

The work we do would not be possible without the prayers, cheers and encouragement. We thank all that have supported us in the past and will continue to support us in the future. Never shrink your heart for anyone. Not everyone can handle the love you give.

Thank you all, well done you good and faithful.
With Many, Many Thanks cont.

Special Acknowledgement and Appreciation

“The greatest thing one can do in this world, is to make the most out what has been given. This is success, and there is no other.” Orison Swett Marden, Learn to Expect a Great Deal of Life

The Queensland Government

On the 1 July 2016, ChaplainWatch was awarded the tender, by the State Government, to operate NightWatch Assertive Outreach—Fortitude Valley/ Brisbane CBD/Inner West precincts and the NightSafe Rest and Recovery that covers the Fortitude Valley/Brisbane CBD/Inner West precincts. The trust afforded to ChaplainWatch to operate these responsible operations was accepted and has been fulfilled with professionalism and purpose. We take this time to express our sincere appreciation and heartfelt thanks to the State Government for entrusting funds to us, to do our very best so that the desired outcome of a strengthened community can be realised.

Hon Yvette D’Ath
Member for Redcliffe (ALP), Attorney-General and Minister for Justice and Minister for Training and Skills and your department.

We offer our heartfelt thanks to you and your staff for your support especially through the Office of Liquor and Gaming Regulation.

Importantly, however, it is your Government’s belief in us that we can make a difference in the Safe Night Precincts of Brisbane that is significant.

Hon Shannon Fentiman
Member for Waterford (ALP), Minister for Communities, Women and Youth, Minister for Child Safety and Minister for the Prevention of Domestic and Family Violence.

Thank you to you and your department for the provision of the funding. We also express our thankfulness of your staff who are exceptionally supportive and thoroughly deserving of our sincere appreciation.

Hon Grace Grace
Member for Brisbane Central (ALP), Minister for Employment and Industrial Relations Minister for Racing and Minister for Multicultural Affairs.

Thank you for your support and more importantly your encouragement this year and throughout the last 10 years. It means more than thankyou words written on a piece of paper. It has been and remains important to us.

Thank you.

ChaplainWatch Inc looks forward to the future, as together we work together to create a world renowned positive late-night entertainment safe night culture.

We Also Acknowledge from The State Government

The Office of Liquor and Gaming Regulation
• Mike Sarquis, Executive Director and your staff, for the guidance and collegial relationship with us this year. Thank you.

The Queensland Police Service
• The Commissioner of the Queensland Police Service Ian Stewart, the leadership and officers of the Valley Police and CBD Police for their professional service and their support of ChaplainWatch especially.

The Queensland Ambulance Service
• The Commissioner, Russell Bowles and your amazing paramedics who support our community and especially the unique issues of the entertainment precincts of Brisbane so diligently and professionally.
• We also thank each QAS officer and paramedic who have been especially supportive of the NightWatch team as we work to support them in their vital life saving roles.

Queensland Health
• We also acknowledge, especially the Department of Emergency Medicine’s (DEM) doctors and nurses of the Royal Brisbane and Women’s Hospital and the Princess Alexandra Hospital, for their professionalism, patience and understanding of the role NightWatch plays in the scheme of things overnight in the entertainment precincts.

CHAPLAINWATCH HEROES

To all, our heroes, thank you so much.

ChaplainWatch Inc receives generous donations and support from a variety of people, businesses and organisations. These gifts are allocated specifically for the operational costs of ChaplainWatch’s StreetWatch and LifeWatch projects for their operational costs.

Your generosity gives more beyond money, it gives the motivation for the perspiration. Together we are making a difference.

We thank you, both for your genuine concern for the needs of our community, and the support you have invested in us, which says you are indeed true to your convictions. We both share an equal interest in taking care of this community and those in need. May God bless you for helping us as we minister to your youth.

This year we did not run a fund-raising event due to the need to manage the wonderful funding by the State Government.

Rotary Club of Fortitude Valley

It was with utter surprise that one day I picked up the phone to be told that the Rotary Club of Fortitude Valley were donating a Nissan XTrail to ChaplainWatch for the use of NightWatch in the Valley. Within 3 weeks we were presented the keys.

The Rotary Club of Fortitude Valley have been outstandingly generous to ChaplainWatch over the years. We have developed a close and collegial bond. Rotary’s official mottoes, Service Above Self and One Profits Most Who Serves Best, has more than abundantly been made manifest with this outstanding generosity.

Someone told me ‘a friend is God’s way of proving He doesn’t want us to walk alone’ Rotary Club of Fortitude Valley, we count you among our true friends. Thank you.

That is why we are so appreciate the corporate generosity of Secure Parking for providing free parking for our vehicles in the China Town car park. It is a most generous gesture and we acknowledge it not just in this report and on our social media sites but daily as we avail ourselves of it. Thank you.

The Greig-Asbury Foundation

We are sincerely appreciative of the support given by the foundation but more so the encouragement and friendship that has evolved. You are a
• Motorama,
• Hope Centre International,
• Secure Parking;
• Car Wash Car Heaven Brookside.

Professional Caliber Security

We recognise the necessity of security in venues. They have a tough job. Professional Caliber Security can do it well. What is better though is that they see the NightWatch Chaplains as being vital also. It is this shared responsibility for safety that make for a good relationship. Their support of ChaplainWatch is most appreciated and together we make a difference.

Car Heaven Car Wash

One night NightWatch helped a young man after an incident in the Valley. A few weeks later one of the ChaplainWatch vehicles needed to be cleaned after it was soiled by a service user. Perchance, we went Car Heaven at Brookside. The owner is the father of that young man. A great relationship developed and Car Heaven is now our go-to car wash when our vehicles need that extra level of cleaning.

Direct Debt Supporters

Thank you to the many who choose to support ChaplainWatch via a monthly direct debit from your nominated account. As a supporter of ChaplainWatch you have chosen to be a part of the team. This is important to us as you help us to maintain the many supplies we provide for free to people in need. This is important to you as you are, as if it were actively working alongside the team, on the ground, with the distress intaxed young lady, with the young man so confused that he reacts in anger, with the person who was soiled by a service user. Perchance, we went Car Heaven at Brookside. The owner is the father of that young man. A great relationship developed and Car Heaven is now our go-to car wash when our vehicles need that extra level of cleaning.

Thank you.

The Greig-Asbury Foundation

We are sincerely appreciative of the support given by the foundation but more so the encouragement and friendship that has evolved. You are a
• Motorama,
• Hope Centre International,
• Secure Parking;
• Car Wash Car Heaven Brookside.

Professional Caliber Security

We recognise the necessity of security in venues. They have a tough job. Professional Caliber Security can do it well. What is better though is that they see the NightWatch Chaplains as being vital also. It is this shared responsibility for safety that make for a good relationship. Their support of ChaplainWatch is most appreciated and together we make a difference.

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This is important as your donations of $2 or more are tax deductible.

We love you and celebrate your kindness.

Thank you so very much.

ChaplainWatch Inc.

Annual Report 2017

ChaplainWatch Inc.

Annual Report 2017
This 10th Annual Report for CWI is about our belief...people matter.

Last year the theme of the AGM report was “AND NOW”.

This year “NOW”.

Laying Out a Strategy for the Future.

We have spent time this year strategizing on how to do ChaplainWatch NOW.

Ten years ago, at the 2007 AGM, we defined ChaplainWatch by three projects—NightWatch, StreetWatch, LifeWatch. Each an expression of what we believed. Throughout this last decade, these three projects have been the vehicles by which we have intentionally intervened...our belief in action.

This year, out of many discussions and divine leading on the ‘And Now’, we have come to realise what we already believed—people matter.

This Was Our Big Eureka Moment.

We saw our volunteers and staff as people, each with a vision, a heart, a passion. It’s a spark which starts a fire. We saw ChaplainWatch as the cauldron in which these fires can ignite.

Never to hide our ‘faith-based-ness’ we have always openly branded ourselves as Chaplains. We have however, taken a non-proselytization response in the community services we do. So, within NightWatch, StreetWatch, and LifeWatch we do not attempt to persuade.

However, we saw that ChaplainWatch in and of itself can and should be that space where people can seek and find their inherent created worth and divine purpose...a place to believe.

Accordingly, and from NOW, we are positioning ChaplainWatch to be its own expression. Like NightWatch, StreetWatch, LifeWatch it too will be a project. Its will function as the home where those among us who have a vision can give their revelation expression.

“AND NOW” looked like:

ChaplainWatch = NightWatch + StreetWatch + LifeWatch

“NOW” will be:

ChaplainWatch + NightWatch + StreetWatch + LifeWatch

It is a subtle change to the equation but there is every possibility for significant impact.

When Einstein’s put an equal sign (=) in the most famous formula E=mc$^2$, the atomic bomb was not far behind. Indeed, there is a connection between the two expressions on the ChaplainWatch formulas above, but the subtle + change gives opportunity for us to find innovative and dynamic energies.

NOW we have the formula, we have to work out how to release the energy. That’s not clear as yet. What we have found however, is that there is enough latent vision lying dormant among us to make greater impacts in people lives than ever before – people matter.

It will be with great delight to reveal each step as it become clear and as we move forward.

Tomorrow is too late, yesterday is over, so NOW is exactly the right time to start.
Larry Evans Medal for Excellence

LARRY EVANS (1948 - 2011)

Without the in-depth knowledge and deep penchant for excellence of one man, who is not with us now, we would not be here today.

It is in his memory we annually award the Larry Evans Medal of Excellence to a staff member or volunteer for their excellence in service. ChaplainWatch has annually awarded the Larry Evans Medal of Excellence in his memory.

The purpose of the Award is to recognise outstanding full-time and part-time staff or volunteers who embody the ChaplainWatch’s vision and values; and to:

• reward those who show exemplary individual achievement, contribution, and performance in their role and other related duties beyond their own position;
• acknowledge those whose efforts have inspired and supported the performance and achievement of others;
• who demonstrate a positive attitude toward work responsibilities, co-workers, and service users, and serves as a role model for others;
• who exhibit commitment to quality in caring for others;
• who show a willingness to exercise servant-leadership, take initiative, and be intentionally interventionist;
• who accepts and carries out additional responsibilities beyond regular job assignments for the good of all, regardless.

The Larry Evans Medal for Excellence is usually awarded at the annual Night4NightWatch fundraising event. However last year we did not hold the event so the medal was not awarded. So, to make up for this error we are presenting two medals – one for 2015 and one for this year, 2016.

It is with honour we present the Larry Evans Medal for Excellence to:

For the year 2015
Stephen Bell, Team Leader Inner West

For the year 2016
Leanne Malone, our NightSafe Nurse.

We congratulate both Stephen and Leanne as they join the growing list of torch bearers who model excellence in all its forms for those yet to come.

Well done good and faithful servants.

Past recipients:

<table>
<thead>
<tr>
<th>Past recipients:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Chris Owens</td>
<td>2011</td>
</tr>
<tr>
<td>Shelagh Jones</td>
<td>2012</td>
</tr>
<tr>
<td>Daniel Malcolm</td>
<td>2013</td>
</tr>
<tr>
<td>Jo Goldsmith</td>
<td>2014</td>
</tr>
</tbody>
</table>
NightWatch and NightSafe

General Statistics

NightWatch and NightSafe

Explanation:
Under the tender arrangements ChaplainWatch is responsible for three Safe Night Precincts: Fortitude Valley, Brisbane CBD, Inner West (aka Caxton Street).

We are required to supply Assertive Outreach patrols to the three precincts.

We call it NightWatch.

We are also required to supply Rest and Recovery services for the three precincts. However, under agreement we provide one Rest and Recovery facility that services all three precincts.

We call it NightSafe.

NightWatch—Totals for Fortitude Valley Precinct

Fortitude Valley
NightWatch Assertive Patrol incidents
2317
NightWatch
219
Problem Solving
717
NightWatch Assertive Patrol incidents

NightWatch—Total for the 3 Precincts

Fortitude Valley/Brisbane CBD/Inner West (aka Caxton Street)
NightWatch Assertive Outreach incidents
3314
NightWatch
752
Problem Solving
4066
NightSafe Rest and Recovery incidents

NightWatch and NightSafe Combined

Fortitude Valley/Brisbane CBD/Inner West (aka Caxton Street)

TOTAL Incidents

4066
752

INVENTIONS

NightWatch

First Aid
Transport

Problem Solving

GoA Diversion

Unknown/Other

NightSafe

NightWatch Assertive Outreach patrols operate both as foot patrols and mobile patrols.

Annual Intervention by Precincts

ChaplainWatch is contracted by the State Government to provide intervention services to three of the fifteen legislated Safe Night Precincts within Queensland. The following gives a breakdown of the workload that each precinct has generated for the NightWatch Assertive Outreach teams.

Invention by Precinct

<table>
<thead>
<tr>
<th>Precinct</th>
<th>1 July 2016-30 June 2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Valley</td>
<td>2317</td>
</tr>
<tr>
<td>CBD</td>
<td>219</td>
</tr>
<tr>
<td>Inner West</td>
<td>1454</td>
</tr>
<tr>
<td>Other</td>
<td>61</td>
</tr>
</tbody>
</table>

Annual by Weeks

The following graph demonstrates the incidents responded to, grouped by weeks for the period 1 July 2016 – 30 June 2017.

A closer inspection shows that there are certain influences that effect service demands; e.g. seasons (winter/summer), special times (NYE, Public Holidays, Uni breaks and O Week, special major events etc.) However, there is never a weekend, and for that matter a duty period where there is no incident to respond to.

Note: due to internal category definitions, the first half of the year ‘problem solving’ was over represented while ‘first aid’ was under represented. The second half of the year shows a more correct representation.

Incidents by Weeks

A Statistical Overview – NightWatch

1 July 2016-30 June 2017

Total Operational Safe Night Precinct Hours (Friday/Saturday + 8 public holidays)

728

Total Operational Non-safe Night Precinct Hours (Thursday/Sunday)

416

Total Man Hours

9,568

TOTAL Vehicle kilometres travelled (mobile patrols)

33,600km
The glossary below will shed light on the data collection and category definitions.

Incident Categories Defined

Our NightWatch Assertive Outreach foot and mobile patrols are called upon to do many interventions. We have broken them down into the following classifications and sub-classifications.

Other—
On any given night, our teams will come across an event or situation that cannot be appropriately captured in any of the above categories. We call them Other.

Care and Support—
During the duty time team members will come across a person that will need more one to one care and support time. We see this as a vital skill that NightWatch Chaplains bring to the table.

Diversion—
There are events that happen on the street that need diversion intervention. We take a strict non-physical approach but when a NightWatch chaplain happens on the scene it is amazing how many high-energy occurrences deflate.

Assist—
While on patrol the teams are called upon or happen on a scene where they can assist generally. Sometimes it is crowd control, and others it is more direct help. The following are the general categories we classify:

- Ambulance
- Police
- Taxi
- Venue Public

Transport—
As we have vehicles for patrolling the large precinct geographical footprints, we also use them to transport people. This is always done where the individual can clearly of their own volition accept the offer. We limit such transport to a 4km radius of the precinct, and that it must have a personal safety or welfare reasoning.

- Home/friend’s place or city apartment
- NightSafe for Rest and Recovery
- Hospital – RBH, PA, Mater, Private
- Taxi rank

GoA/Non-service—
There are occasions where an Assertive Outreach team are called to a person in need only to find that on arrival the person has moved on or that they do not want or assistance. We call it Gone On Arrival (GoA)

- Assistance not Required
- Assistance Refused

Note: that First Aid is shown in two different categories, as follows:

First Aid (General and Mental Health)—
First Aid General— Often our teams encounter persons with physical and/or medical conditions unrelated to alcohol or drugs intoxication. They range from the non-urgent to the immediate life-threatening. We label First Aid(General) under three categories:
- Accident
- Assault
- Medical

First Aid Mental Health— We know that alcohol can and does confuse a persons wellbeing equilibrium. It has become an increasing intervention for the team to deal with mental health issues. They range from the simple to serious and are cared for as a serious event, as team members are Mental Health First Aid trained. We designated FAMH under three categories:
- Self Harm
- Mental Health
- Distress/Anxiety

First Aid (Intoxication)—
A person is said to suffer from alcohol intoxication when the quantity of alcohol the person consumes produces behavioural or physical abnormalities. In other words, the person’s mental and physical abilities are impaired. While it is difficult sometimes to make comprehensive assessments in the field, our teams can make usable assessments as to a person’s type and level of intoxication. We have broken these types down into the following:
- Alcohol
- Alcohol and drugs
- Drugs

Problem Solving—
Intoxication poses particular problems because there is clear indication that the more intoxicated a person the less they can effectively problem solve. Often the teams come across people with problems to be solved. It can be in the form of advice or sometimes it requires more direct action. We classify problem solving into the following:
- Personal safety
- Safe drinking
- Directions
- Exit strategy
- Lost property
A Statistical Overview – NightWatch cont.
1 July 2016–30 June 2017

Annual by Incident Settings
Our teams either come across an incident while on patrol or are called to assist by a raft of precinct stakeholders. Whichever our teams rapidly respond regardless of the location or setting. The following graph gives a breakdown of those settings.

Invention Settings

<table>
<thead>
<tr>
<th>Venue (Inside)</th>
<th>Taxi Rank</th>
<th>Public Space (Footpath)</th>
<th>Public Space (Park)</th>
<th>Public Space (Road)</th>
<th>Other</th>
<th>Police Station</th>
<th>Venue (Outside)</th>
<th>Public Space (Mall)</th>
</tr>
</thead>
<tbody>
<tr>
<td>143</td>
<td>147</td>
<td>1369</td>
<td>43</td>
<td>56</td>
<td>68</td>
<td>73</td>
<td>159</td>
<td>756</td>
</tr>
</tbody>
</table>

Annual Intervention by Gender
The graph below gives a breakdown of gender distribution.

The totals of gender (male/female) do not match incidents as there is often more than one person involved in the incident. While many presume that females would be in need of assistance more than males, the above indicates the contrary. One reason could be that it seems that males only just out number females coming out to the precincts. The others reason is that males are in larger groups in incidents that are not first aid focused.

Gender Total

<table>
<thead>
<tr>
<th>Male</th>
<th>Female</th>
</tr>
</thead>
<tbody>
<tr>
<td>2254</td>
<td>1454</td>
</tr>
</tbody>
</table>
**A Statistical Overview – NightWatch cont.**

**1 July 2016–30 June 2017**

**Diversion Breakdown**

Conflict diversion is defined as where there is physical hostility between two or more people. It can range from a simple inappropriate or unwanted push and shove.

**Diversion by Type**

<table>
<thead>
<tr>
<th>Type</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Conflict Diversion</td>
<td>68</td>
</tr>
<tr>
<td>Aggression Deflection</td>
<td>62</td>
</tr>
<tr>
<td>Relational Dispute</td>
<td>29</td>
</tr>
<tr>
<td>Assault in Progress</td>
<td>17</td>
</tr>
<tr>
<td>Other</td>
<td>2</td>
</tr>
</tbody>
</table>

**Rest and Recovery by Type**

- **Problem Solving**: 35
- **First Aid**: 124
- **Rest and Recovery**: 544

**Rest and Recovery by Precinct Admissions**

- **Valley**: 682
- **CBD**: 49
- **Inner West**: 21

**A Statistical Overview – NightSafe Rest & Recovery**

**1 July 2016–30 June 2017**

Fortitude Valley; Brisbane CBD; Inner West (aka Caxton St)

**Rest and Recovery by Type**

- **Problem Solving**: 35
- **First Aid**: 124
- **Rest and Recovery**: 544

**Rest and Recovery by Precinct Admissions**

- **Valley**: 682
- **CBD**: 49
- **Inner West**: 21
A Statistical Overview – NightSafe Rest & Recovery
1 July 2016 - 30 June 2017
Fortitude Valley; Brisbane CBD; Inner West (aka Caxton St)

Rest and Recovery – Admitted by

<table>
<thead>
<tr>
<th>NightWatch Patrols</th>
<th>Self</th>
<th>Police</th>
<th>Security</th>
<th>Ambulance</th>
<th>Taxi</th>
</tr>
</thead>
<tbody>
<tr>
<td>NightWatch Patrols</td>
<td>482</td>
<td>107</td>
<td>75</td>
<td>52</td>
<td>17</td>
</tr>
</tbody>
</table>

Rest and Recovery – Intervention Assessment

<table>
<thead>
<tr>
<th>NightWatch Patrols</th>
<th>Self</th>
<th>Police</th>
<th>Security</th>
<th>Ambulance</th>
<th>Taxi</th>
</tr>
</thead>
<tbody>
<tr>
<td>NightWatch Patrols</td>
<td>503</td>
<td>138</td>
<td>60</td>
<td>32</td>
<td>19</td>
</tr>
</tbody>
</table>
**Declaration of the Management Committee**

For the year ended 30 June 2017

The management committee have determined that the association is a reporting entity and that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

The management committee of the association declare that:

1. The financial statements and notes, present fairly the company’s financial position as at 30 June 2017 and its performance for the year ended on that date in accordance with the accounting policies described in Note 1 to the financial statements; and

2. In the management committees’ opinion there are reasonable grounds to believe that the association will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of management committee.

President/Chair: Ross Howe

Treasurer: Kalum de Silva

Sign date: 01-09-2017

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**Profit & Loss**  
(Last year Analysis)  
July 2016-June 2017

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Income</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Donations</td>
<td>$69,206.09</td>
<td>$33,681.90</td>
</tr>
<tr>
<td>Special Grants</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Dept of Communities - Sal cost</td>
<td>$93,360.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Dept of Communities - Rent</td>
<td>$799,764.00</td>
<td>$438,529.00</td>
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<tr>
<td>Dept of Communities - Rount</td>
<td>$10,000.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Interest received</td>
<td>$1,960.12</td>
<td>$1,942.72</td>
</tr>
<tr>
<td>Miscellaneous Income</td>
<td>$0.00</td>
<td>$1,798.53</td>
</tr>
<tr>
<td><strong>Total Income</strong></td>
<td>$854,530.12</td>
<td>$473,712.04</td>
</tr>
</tbody>
</table>

|                |       |       |
| **Total Cost of Sales** | $0.00 | $0.00 |
| **Gross Profit**     | $854,530.12 | $473,712.04 |

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Expenses</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Audit</td>
<td>$4,952.71</td>
<td>$5,223.79</td>
</tr>
<tr>
<td>Bank Fees</td>
<td>$1,022.64</td>
<td>$1,901.05</td>
</tr>
<tr>
<td>Bookkeeping &amp; Admin</td>
<td>$0.00</td>
<td>$50,000.00</td>
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<tr>
<td>Cleaning</td>
<td>$0.00</td>
<td>$5,150.00</td>
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<tr>
<td>Computer maintenance</td>
<td>$8,375.06</td>
<td>$3,275.15</td>
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<tr>
<td>Contractors</td>
<td>$75,506.00</td>
<td>$50,728.00</td>
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<tr>
<td>Depreciation</td>
<td>$77,643.37</td>
<td>$6,526.63</td>
</tr>
<tr>
<td>Dues and subscriptions</td>
<td>$2,042.05</td>
<td>$5,496.70</td>
</tr>
<tr>
<td>Equipment and Uniforms</td>
<td>$10,883.24</td>
<td>$801.00</td>
</tr>
<tr>
<td>Gifts</td>
<td>$0.00</td>
<td>$389.10</td>
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<tr>
<td>Insurance</td>
<td>$5,218.39</td>
<td>$4,009.06</td>
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<tr>
<td>Maintenance</td>
<td>$52.46</td>
<td>$486.00</td>
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<tr>
<td>NightSafe supplies</td>
<td>$8,920.99</td>
<td>$5,643.70</td>
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<tr>
<td>Petrol, parking, Labs</td>
<td>$8,519.69</td>
<td>$8,072.08</td>
</tr>
<tr>
<td>Seminars &amp; conferences</td>
<td>$12,945.88</td>
<td>$3,386.58</td>
</tr>
<tr>
<td><strong>Employment Expenses</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Staff Allowances</td>
<td>$2,552.07</td>
<td>$3,051.15</td>
</tr>
<tr>
<td>Staff Training &amp; PO</td>
<td>$8,371.19</td>
<td>$3,229.00</td>
</tr>
<tr>
<td>Superannuation</td>
<td>$42,118.94</td>
<td>$19,003.53</td>
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<tr>
<td>Recruitment</td>
<td>$0.00</td>
<td>$5,166.19</td>
</tr>
<tr>
<td><strong>Wages &amp; Salaries</strong></td>
<td>$443,611.75</td>
<td>$206,996.96</td>
</tr>
<tr>
<td>Workers’ Compensation</td>
<td>$3,185.56</td>
<td>$1,088.27</td>
</tr>
<tr>
<td>Other Employer Expenses</td>
<td>$0.00</td>
<td>$220.00</td>
</tr>
<tr>
<td>Postage &amp; Shipping</td>
<td>$43.45</td>
<td>$237.96</td>
</tr>
<tr>
<td>Printing &amp; Stationery</td>
<td>$5,352.02</td>
<td>$2,696.37</td>
</tr>
<tr>
<td>Rent</td>
<td>$16,813.92</td>
<td>$54,379.89</td>
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<tr>
<td>Storage</td>
<td>$2,773.64</td>
<td>$2,635.45</td>
</tr>
<tr>
<td>Telephone</td>
<td>$3,269.19</td>
<td>$3,676.07</td>
</tr>
<tr>
<td>Services</td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td>Electricity</td>
<td>$1,167.51</td>
<td>$1,137.53</td>
</tr>
<tr>
<td>Website</td>
<td>$4,225.91</td>
<td>$1,897.27</td>
</tr>
<tr>
<td>Utilities &amp; Maintenance</td>
<td>$7,778.90</td>
<td>$7,147.59</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td>$477,280.47</td>
<td>$453,713.04</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Operating Profit</strong></td>
<td>$197,206.65</td>
<td>$37,999.00</td>
</tr>
<tr>
<td><strong>Total Other Income</strong></td>
<td>$0.00</td>
<td>$0.00</td>
</tr>
<tr>
<td><strong>Other Expenses</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Loss on disposal</td>
<td>$328.14</td>
<td>$139.29</td>
</tr>
<tr>
<td><strong>Total Other Expenses</strong></td>
<td>$328.14</td>
<td>$139.29</td>
</tr>
<tr>
<td><strong>Net Profit/(Loss)</strong></td>
<td>$197,178.51</td>
<td>$37,859.71</td>
</tr>
</tbody>
</table>
### Balance Sheet

(Last year Analysis)

June 2017

<table>
<thead>
<tr>
<th>Assets</th>
<th>2017</th>
<th>2016</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current Assets</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Cash On Hand</td>
<td>$35,619.80</td>
<td>$25,688.57</td>
</tr>
<tr>
<td>Westpac Cheque</td>
<td>$231,798.80</td>
<td>$140,245.47</td>
</tr>
<tr>
<td>Grand Wealth Working A/c</td>
<td>$10,34</td>
<td>$35,46</td>
</tr>
<tr>
<td>Total Cash On Hand</td>
<td>$267,428.94</td>
<td>$165,969.50</td>
</tr>
<tr>
<td>Investments</td>
<td></td>
<td></td>
</tr>
<tr>
<td>G-Wealth Guarantee Term Dep</td>
<td>$13,076.11</td>
<td>$13,076.11</td>
</tr>
<tr>
<td>Total Investments</td>
<td>$13,076.11</td>
<td>$13,076.11</td>
</tr>
<tr>
<td>Total Current Assets</td>
<td>$280,505.05</td>
<td>$179,045.61</td>
</tr>
</tbody>
</table>

#### Property & Equipment

| Motor Vehicles             |             |             |
| Motor Vehicles at Cost     | $55,325.14  | $28,900.00  |
| Motor Vehicles Accum Dep   | -$20,229.67 | -$9,803.42  |
| Total Motor Vehicles       | $35,095.47  | $19,096.58  |
| Furniture & Fixtures       |             |             |
| Furniture & Equip at Cost  | $94,649.52  | $39,186.45  |
| Furniture & Equip Accum Dep| -$29,836.73 | -$29,381.65 |
| Total Furniture & Fixtures | $64,812.79  | $10,804.80  |
| Total Property & Equipment | $99,908.26  | $29,783.38  |
| Total Assets               | $380,413.11 | $208,828.99 |

#### Liabilities

| Liabilities                |             |             |
| Unearned income            | $0.00       | $43,360.00  |
| GST Liabilities            | $25,797.52  | $14,684.12  |
| GST Paid                   | $11,721.82  | $5,453.33   |
| Total GST Liabilities      | $34,326.50  | $19,800.21  |
| Payroll Liabilities        |             |             |
| PAYG Withholding Payable   | $20,167.00  | $6,980.00   |
| Total Payroll Liabilities  | $20,167.00  | $6,980.00   |
| Total Current Liabilities  | $34,326.50  | $19,800.21  |
| Net Assets                 | $346,140.71 | $149,050.20 |

#### Equity

|                          | $149,050.20 | $111,210.49 |
| Retained Earnings        |             |             |
| Current Year Surplus/Deficit | $197,130.51 | $37,839.71  |
| Total Equity             | $346,140.71 | $149,050.20 |
Notes of the Financial Statements
For the year ended 30 June 2017

Summary of Significant Accounting Policies
The financial statements are special purpose financial statements prepared in order to satisfy the financial reporting requirements of the Associations Incorporation Act 1981 (Queensland). The committee has determined that the association is a reporting entity.

The financial statements have been prepared on an accruals basis and are based on historic costs and do not take into account changing money values or, except where stated specifically, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless stated otherwise, have been adopted in the preparation of these financial statements.

Property, Plant and Equipment (PPE)
Property, Plant & Equipment are carried at cost less, where applicable, any accumulated depreciation.

The depreciable amount of all PPE is depreciated over the useful lives of the assets to the association commencing from the time the asset is held ready for use.

Employee Benefits
Provision is made for the liability for employee entitlements arising from services rendered by employees to 30 June 2017. Employee benefits have been measured at the amounts expected to be paid when the liability is settled, plus related costs.

Cash and Cash Equivalents
Cash and cash equivalents include cash on hand, deposits held on call with banks, other short-term highly liquid investments with original maturities of three months or less, and bank overdrafts.

Revenue and Other Income
Revenue is measured at the fair value of the consideration received or receivable after taking into account any trade discounts and volume rebates allowed. For this purpose, deferred consideration is not discounted to present values when recognising revenue.

Interest revenue is recognised using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument. Dividend revenue is recognised when the right to receive a dividend has been established.

Grant and donation income is recognised when the entity obtains control over the funds, which is generally at the time of receipt.

If conditions are attached to the grant that must be satisfied before the association is eligible to receive the contribution, recognition of the grant as revenue will be deferred until these conditions are satisfied.

All revenue is stated net of the amount of goods and services tax.

Goods and Services Tax (GST)
Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the asset and liabilities statement.

Auditor’s Report
For the year ended 30 June 2017

Independent Auditors Report to the members of the Association
We have audited the accompanying financial report, being a special purpose financial report, of ChaplainWatch Inc. (the association), which comprises the committee’s report, the assets and liabilities statement as at 30 June 2017, the income and expenditure statement for the year then ended, cash flow statement, notes comprising a summary of significant accounting policies and other explanatory information, and the certification by members of the committee on the annual statements giving a true and fair view of the financial position and performance of the association.

Committee's Responsibility for the Financial Report
The committee of ChaplainWatch Inc is responsible for the preparation and fair presentation of the financial report, and has determined that the basis of preparation described in Note 1 is appropriate to meet the requirements of the Associations Incorporation Act 1981 (as amended by the Associations Incorporation and Other Legislation Amendment Act 2007 (Queensland)) and is appropriate to meet the needs of the members. The committee’s responsibility also includes such internal controls as the committee determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

Auditor’s Responsibility
Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation and fair presentation of the financial report, in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion
In our opinion, the financial report presents fairly, in all material respects the financial position of ChaplainWatch Inc as at 30 June 2017 and (b) its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements, and the requirements of the Associations Incorporation Act 1981 (as amended by the Associations Incorporation and Other Legislation Amendment Act 2007 (Queensland)).

Auditor’s Name: Michael G Finn, CPA

Auditor’s address: 25 / 20 Enterprise Drive, BUNDOORA, VIC 3083

Dated: 01-05-2017
Funding Aquittal
For the year ended 30 June 2017

This representation letter is provided in connection with:

Your audit of ChaplainWatch Inc’s statement of grant income and expenditure for the year ended June 30th 2017 for the purpose of expressing an opinion as to whether the statement of grant income and expenditure is presented fairly, in all material respects, in accordance with the grant agreement with Queensland Government Department of Communities, Child Safety and Disability Services (funding schedules: S80929, S82183 & S82186) for the year ended June 30th 2017; and

We confirm that to the best of our knowledge and belief, having made such enquiries as we considered necessary for the purpose of appropriately informing ourselves:

Statement of grant income and expenditure

- We have fulfilled our responsibilities, as set out in the terms of the audit engagement dated 18th July 2017, for the preparation of the statement of grant income and expenditure in accordance with the cash basis of accounting and the terms of the grant agreement with Queensland Government Department of Communities, Child Safety and Disability Services (funding schedules: S80929, S82183 & S82186) for the year ended June 30th 2017; in particular, the statement of grant income and expenditure presents fairly in accordance therewith.
- All events subsequent to the date of the statement of grant income and expenditure which require adjustment or disclosure so as to present fairly the statement of grant income and expenditure, have been adjusted or disclosed. (ASA 560)
- Compliance with grant agreement
- We have fulfilled our responsibilities, as set out in the terms of the grant agreement with Queensland Government Department of Communities, Child Safety and Disability Services (funding schedules: S80929, S82183 & S82186).

Information provided

We have provided you with:

- Access to all information of which we are aware that is relevant to the preparation of the statement of grant income and expenditure, and the entity’s compliance with the grant agreement with Queensland Government Department of Communities, Child Safety and Disability Services (funding schedules: S80929, S82183 & S82186), such as records, documentation and other matters;
- Additional information that you have requested from us for the purpose of the engagement; and
- Unrestricted access to persons within the entity from whom you determined it necessary to obtain audit and other assurance evidence.

All transactions relating to the grant, referred to above, have been recorded in the accounting records and are reflected in the statement of grant income and expenditure.

We have disclosed to you the results of our assessment of the risk that the statement of grant income and expenditure may be materially misstated, or that the entity has not complied with the grant agreement, as a result of fraud. (ASA 246)

We have disclosed to you all information in relation to fraud or suspected fraud that we are aware of and that affects the entity and involves:

Management:

- Employees who have significant roles in internal control; or
- Others where the fraud could have a material effect on the statement of grant income and expenditure or compliance with the terms of the grant, referred to above. (ASA 246)
Funding Aquittal cont.
For the year ended 30 June 2017

We have disclosed to you all information in relation to allegations of fraud, or suspected fraud, affecting the entity’s statement of grant income and expenditure and compliance with the terms of the grant referred to above, communicated by employees, former employees, analysts, regulators or others. (ASA 240)

We have disclosed to you all known instances of non-compliance or suspected non-compliance with laws and regulations whose effects should be considered when preparing the statement of grant income and expenditure and complying with the terms of the grant, referred to above. (ASA 250)

We have disclosed to you the identity of the entity’s related parties and all the related party relationships and transactions of which we are aware. (ASA 551)

We have provided you with all requested information, explanations and assistance for the purposes of the audit and other assurance work.

We have provided you with all information required by the grant agreement with Queensland Government Department of Communities, Child Safety and Disability Services (funding schedules: 580929, 582185 & 582186).

Ross Power
President/Chair

Treasurer: Kalam de Silva

Sign date: 9/4/2017

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Statement of Grant Profit & Loss
For the year ended 30 June 2017

<table>
<thead>
<tr>
<th>Job No</th>
<th>DCS0023</th>
<th>DCS003</th>
<th>DCS001</th>
<th>DCS002</th>
</tr>
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<tbody>
<tr>
<td>Income</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4-5400 Dept of Communities</td>
<td>$799,764.00</td>
<td>439,870</td>
<td>255,224</td>
<td>163,969</td>
</tr>
<tr>
<td>Total Income</td>
<td>$799,764.00</td>
<td>439,870</td>
<td>255,224</td>
<td>163,969</td>
</tr>
<tr>
<td>Wages</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6-1355 Contractors</td>
<td>$79,245.00</td>
<td>43,585</td>
<td>25,228</td>
<td>10,302</td>
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<tr>
<td>6-2020 Supervision</td>
<td>$42,158.94</td>
<td>23,187</td>
<td>13,491</td>
<td>5,461</td>
</tr>
<tr>
<td>6-2030 Wages &amp; Salaries</td>
<td>$443,851.75</td>
<td>244,118</td>
<td>142,033</td>
<td>57,701</td>
</tr>
<tr>
<td>Total Wages</td>
<td>$566,256.69</td>
<td>310,981</td>
<td>180,862</td>
<td>73,366</td>
</tr>
<tr>
<td>Expense</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6-1150 Audit</td>
<td>$4,852.71</td>
<td>2,669</td>
<td>1,553</td>
<td>631</td>
</tr>
<tr>
<td>6-1300 Bank fees</td>
<td>$515.50</td>
<td>284</td>
<td>165</td>
<td>67</td>
</tr>
<tr>
<td>6-1350 Computer maintenance</td>
<td>$3,370.97</td>
<td>1,854</td>
<td>1,079</td>
<td>438</td>
</tr>
<tr>
<td>6-1360 Dues and subscriptions</td>
<td>$2,042.65</td>
<td>1,124</td>
<td>654</td>
<td>266</td>
</tr>
<tr>
<td>6-1400 Equipment and Uniforms</td>
<td>$10,683.24</td>
<td>5,876</td>
<td>3,419</td>
<td>1,369</td>
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<tr>
<td>6-1600 Insurance</td>
<td>$5,238.39</td>
<td>2,881</td>
<td>1,076</td>
<td>661</td>
</tr>
<tr>
<td>6-1900 Maintenance</td>
<td>$52.48</td>
<td>29</td>
<td>17</td>
<td>7</td>
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<tr>
<td>6-1910 NightSafe supplies</td>
<td>$9,920.99</td>
<td>5,457</td>
<td>3,175</td>
<td>1,280</td>
</tr>
<tr>
<td>6-1950 Petrol, parking, cabs</td>
<td>$8,519.69</td>
<td>5,236</td>
<td>3,046</td>
<td>1,238</td>
</tr>
<tr>
<td>6-1970 Seminars &amp; conferences</td>
<td>$12,945.88</td>
<td>7,120</td>
<td>4,143</td>
<td>1,683</td>
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<tr>
<td>6-2010 Staff Amenities</td>
<td>$1,877.77</td>
<td>1,030</td>
<td>601</td>
<td>244</td>
</tr>
<tr>
<td>6-2015 Staff training &amp; PD</td>
<td>$8,671.16</td>
<td>4,769</td>
<td>2,775</td>
<td>1,127</td>
</tr>
<tr>
<td>6-2100 Postage &amp; Shipping</td>
<td>$27.27</td>
<td>15</td>
<td>9</td>
<td>4</td>
</tr>
<tr>
<td>6-2110 Printing &amp; Stationery</td>
<td>$3,922.02</td>
<td>2,157</td>
<td>1,255</td>
<td>510</td>
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<tr>
<td>6-2300 Rent</td>
<td>$53,821.92</td>
<td>29,602</td>
<td>17,223</td>
<td>6,997</td>
</tr>
<tr>
<td>6-2350 Storage</td>
<td>$2,773.84</td>
<td>1,520</td>
<td>806</td>
<td>361</td>
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<tr>
<td>6-2400 Telephone</td>
<td>$3,369.19</td>
<td>1,864</td>
<td>1,066</td>
<td>441</td>
</tr>
<tr>
<td>6-2620 Electricity</td>
<td>$1,673.51</td>
<td>920</td>
<td>536</td>
<td>218</td>
</tr>
<tr>
<td>6-2640 Website</td>
<td>$6,225.91</td>
<td>3,424</td>
<td>1,992</td>
<td>808</td>
</tr>
<tr>
<td>6-2040 Workers’ Compensation</td>
<td>$3,195.56</td>
<td>1,758</td>
<td>1,023</td>
<td>415</td>
</tr>
<tr>
<td>6-2700 Vehicles &amp; Maintenance</td>
<td>$7,179.90</td>
<td>3,949</td>
<td>2,298</td>
<td>933</td>
</tr>
<tr>
<td>Total Expense</td>
<td>$151,900.55</td>
<td>83,545</td>
<td>48,608</td>
<td>19,747</td>
</tr>
<tr>
<td>Net Profit/(Loss)</td>
<td>$82,607.76</td>
<td>46,434.27</td>
<td>$26,434.48</td>
<td>$10,739.01</td>
</tr>
</tbody>
</table>
Notes of the Financial Statements
For the year ended 30 June 2017

Summary of Significant Accounting Policies
The financial statements are special purpose financial statements prepared in order to satisfy the financial reporting requirements of the Queensland Government Department of Communities, Child Safety and Disability Services (funding schedules: SW0929, SW2185 & SW1104). The committee has determined that the association is a reporting entity.

The financial statements have been prepared on an cash basis and are based on historic costs and do not take into account changing money values or, except where stated specifically, current valuations of non-current assets.

The following significant accounting policies, which are consistent with the previous period unless stated otherwise, have been adopted in the preparation of these financial statements.

Employee Benefits
Provision is made for the liability for employee entitlements arising from services rendered by employees to 30 June 2017. Employee benefits have been measured at the amounts expected to be paid when the liability is settled, plus related costs.

Revenue and Other Income
Revenue is measured at the fair value of the consideration received or receivable after taking into account any trade discounts and volume rebates allowed. For this purpose, deferred consideration is not discounted to present values when recognizing revenue.

Interest revenue is recognized using the effective interest method, which for floating rate financial assets is the rate inherent in the instrument. Dividend revenue is recognized when the right to receive a dividend has been established.

Grant and donation income is recognized when the entity obtains control over the funds, which is generally at the time of receipt.

If conditions are attached to the grant that must be satisfied before the association is eligible to receive the contributions, recognition of the grant as revenue will be deferred until these conditions are satisfied.

All revenue is stated net of the amount of goods and services tax.

Auditor’s Report
For the year ended 30 June 2017
[Reporting in accordance with ASAE 955, ASAE 3000, ASAE 3100 and ASAE 2405]

We have audited:

a) The accompanying statement of grant income and expenditure of ChaplainWatch Inc for the year ended June 30th, 2017, a summary of significant accounting policies and other explanatory information, and management’s attestation statement thereon (together “the financial statement”). The financial statement has been prepared by management using the cash basis of accounting described in Note 1; and

b) ChaplainWatch Inc’s compliance with the terms of the grant agreement between ChaplainWatch Inc and Queensland Government Department of Communities, Child Safety and Disability Services (funding schedules: SW0929, SW2185 & SW1104) for the year ended June 30th 2017 (the Grant Agreement).

We have reviewed ChaplainWatch Inc’s statement of grant income and expenditure required under the Grant Agreement.

Management’s Responsibility
Management is responsible for:

a) The preparation and fair presentation of the financial statement in accordance with the basis of accounting described in Note 1; this includes determining that the cash basis of accounting is an acceptable basis for the preparation of the financial statement in accordance with the Grant Agreement;

b) Compliance with the terms of the Grant Agreement;

c) The preparation of the Performance Measurement Data required under the Grant Agreement; and

d) Such internal control as management determines is necessary to:

i. Enable the preparation and fair presentation of the financial statement are free from material misstatement, whether due to fraud or error; and

ii. Enable compliance with the terms of the Grant Agreement.

Auditor’s Responsibility
Our responsibilities are:

a) To express an opinion based on our audit, on:

i. The financial statement; and

ii. ChaplainWatch Inc’s compliance, in all material respects, with the terms of the Grant Agreement; and

b) To conclude based on:

i. Our review procedures, on the statement of Grant income and expenditure.

We conducted our audit of the financial statement in accordance with Australian Auditing Standards; our audit of compliance with the Grant Agreement in accordance with ASAE 3100, our review of the statement of grant income and expenditure in accordance with ASAE 2405. The performance requirements require that we comply with relevant ethical requirements and plan and perform work to obtain reasonable assurance about whether the financial statements and the Grant Agreement, and the entity’s compliance with the Grant Agreement, are free from material misstatement and that ChaplainWatch Inc has complied, in all material respects, with the terms of the Grant Agreement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements and in the other information, including the basis for management’s conclusions about the effects of the risks of material misstatement of the financial report (the financial statement, whether due to fraud or error, in making those risk assessments, the auditor considers internal control relevant to the entity’s preparation and fair presentation of the financial report and the financial statement, and to the entity’s compliance with the Grant Agreement, in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity’s internal control. An audit also includes evaluating the appropriateness of accounting policies chosen by management, as well as evaluating the overall presentation of the financial statements.

We believe that the evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.
Auditor’s Report cont.
For the year ended 30 June 2017

Opinion
In our opinion:

a) the financial statement presents fairly, in all material respects, the grant income and expenditure of ChaplainWatch Inc for the year ended June 30th 2017 in accordance with the cash basis of accounting described in Note 1 and the terms of the Grant Agreement, with Queensland Government Department of Communities, Child Safety and Disability Services; and

b) ChaplainWatch Inc has complied, in all material respects, with the requirements of the Grant Agreement between the entity and Queensland Government Department of Communities, Child Safety and Disability Services (funding schedules: S80929, S82185 & S82186), for the year ended June 30th 2017.

Basis of accounting and restriction on distribution
Without modifying our opinion, we draw attention to Note 1 to the financial statement, which describes the basis of accounting. The financial statement is prepared to provide information to Queensland Government Department of Communities, Child Safety and Disability Services in accordance with the Grant Agreement (funding schedules: S80929, S82185 & S82186), for the year ended June 30th 2017. As a result, the financial statement may not be suitable for other purposes.

Use of report
This report has been prepared for ChaplainWatch Inc and Queensland Government Department of Communities, Child Safety and Disability Services in accordance with the requirements of the Grant Agreement between the entity and Queensland Government Department of Communities, Child Safety and Disability Services. We disclaim any assumption of responsibility for any reliance on this report by any persons or users other than ChaplainWatch Inc and Queensland Government Department of Communities, Child Safety and Disability Services or for any purpose other than that for which it was prepared.

Conclusions
Based on our review, which is not an audit, nothing has come to our attention that causes us to believe that the statement grant income and expenditure at 30 June 2017 is not, in all material respects, fairly presented in accordance with the Grant Agreement (funding schedules: S80929, S82185 & S82186) with Queensland Government Department of Communities, Child Safety and Disability Services and ChaplainWatch Inc.

Auditor’s Name: Michael G Flint, CPA
Auditor’s signature: [Signature]
Auditor’s address: 25 / 20 Enterprise Drive, BUNDOORA, VIC 3083
Dated: 04-09-2017
Economic Evaluation of ChaplainWatch’s NightWatch and Recovery Service

The following is the abstract from a soon to be published research paper on the Economic Evaluation of the NightSafe Rest and Recovery Service in an Australian Entertainment District, (aka Fortitude Valley Safe Night Precinct).

It is presented by the publishers as seen in Presenting Authors below. The study was conducted through the Queensland University of Technology, Brisbane, Queensland.

As the paper has not yet been formally published we can only present to the AGM this abstract. It will be more expansive and rigorous in its research findings and conclusions when published, obviously.

The evaluation was derived from early ChaplainWatch’s NightSafe statistical data for December 2012 and March 2015. It is ChaplainWatch’s intention to have a second evaluation paper conducted in the next period with more recent figures.

From ChaplainWatch’s perspective we are inspired by the outcomes, the most notable are to be seen in the Results and Discussion and Conclusions below.

It was never the goal of ChaplainWatch to produce economic savings rather to be a community service that watches out for people when their good times go bad, because people matter. To know that we are not an economic liability on the public purse is most encouraging and gives justifiable weight to the on-going funding of this service.

To Dominique De Andrade (research Master’s student), Leanne Hides, Qinglu Cheng, and Dr Rosana Norman congratulations on the challenging research undertaken and for the evaluation derived. To know that this paper has met all the rigors of University research guidelines including the testing ethics committee is persuasive. Thank you all.

I am pleased to present to the ChaplainWatch Inc Management Committee and to the 2016-2017 AGM this Economic Evaluation on ChaplainWatch’s NightWatch Rest and Recovery Service.

LANCE MERGARD
Senior Chaplain

Presenting Authors:
DOMINIQUE DE ANDRADE1, LEANNE HIDES1, QINGLU CHENG1, LANCE MERGARD3, ROSANA NORMAN1
1Centre for Youth Substance Abuse Research, Centre for Children’s Health Research, Institute of Health and Biomedical Innovations, Queensland University of Technology, Brisbane, Queensland, Australia.
2Centre for Youth Substance Abuse Research (CYSAR), University of Queensland, Brisbane Australia.
3ChaplainWatch, Brisbane, Australia.
Presenter’s email: d.deandrade@qut.edu.au

Introduction and Aims:
Binge drinking in night-time economies (NTE) is a considerable public health problem. Rest and Recovery Services provide first aid to individuals experiencing alcohol-related harm in these environments. This study conducted an economic evaluation of the NightSafe Rest and Recovery Service in a Brisbane NTE by determining whether the costs of running the service were offset by the reduced costs of the emergency department (ED) presentations and ambulance call-outs avoided.

Method:
All NightSafe presentations (n=1719) between December 2012 and March 2015 were examined by comparing a ‘no service’ scenario against: 1) a cost neutral scenario; 2) 50% of ED presentations avoided; and 3) 100% of ED presentations avoided. The costs of ED presentations were based on UDG (general non-admitted) or URG (toxic effects of drugs).

Results:
Based on ED urgency related group costs, 618 ED presentations and 711 ambulance call outs (36% of NightSafe presentations) cost the same as implementing the NightSafe service. Total cost savings to government were estimated to be $220,649.46 when the proportion of NightSafe presenters who avoided ED presentations was 50%, and $1,006,656.24 when 100% avoided the ED.

Discussion and Conclusions:
NightSafe is likely to be a cost saving strategy for government, particularly considering our cost savings estimates did not account for the additional costs of alcohol-related harm to other health services, the justice system, lost productivity, and traffic accidents. Findings add to the limited evidence supporting the utility of Rest and Recovery services, with implications for the funding of similar harm reduction strategies in NTEs worldwide.
“The beginning is always NOW.”

Roy T. Bennett